

Information on the Processing of Personal Data

I – Data Controller

The data controller responsible for processing your personal data is the specific power plant you select (hereinafter referred to as “Data Controller”) when submitting the visit request form. Each power plant manages its own visit requests independently and only receives your personal data if you choose it in the form. The identity of each power plant acting as a data controller are listed in the form.

II - Purposes and Legal Basis for Processing:

Your personal data, including, name, surname, telephone number and e-mail address, will be processed by the selected Data Controller to schedule and manage your visit to its facilities. Additionally, the Data Controller may send a satisfaction survey following the visit.

The processing of your personal data is necessary to take steps at your request prior to entering into a contract, namely, to organize and carry out the visit. The satisfaction survey is carried out based on the Data Controller’s legitimate interest in improving visitor experiences.

III - Storage Period:

The collected data will be kept for up to 30 days, following the visit. The Data Controller may retain the data for a longer period if required to comply with legal obligations.

Responses to satisfaction surveys will be analyzed in an aggregated and anonymous format.

IV – Data Subject Rights:

You may exercise your rights of access, deletion, limitation and portability at any time, free of charge. Requests should be sent to the EDP Group's Data Protection Officer (DPO) at dpo.pt@edp.com. If you believe your rights have been violated, you may lodge a complaint with the applicable Supervisory Authority.

For any questions related to the processing of your personal data, you may also contact the EDP Group's DPO at same email address.