

Sustainability Report  
3<sup>rd</sup> Quarter 2010  
November 4<sup>th</sup>



viva a nossa energia

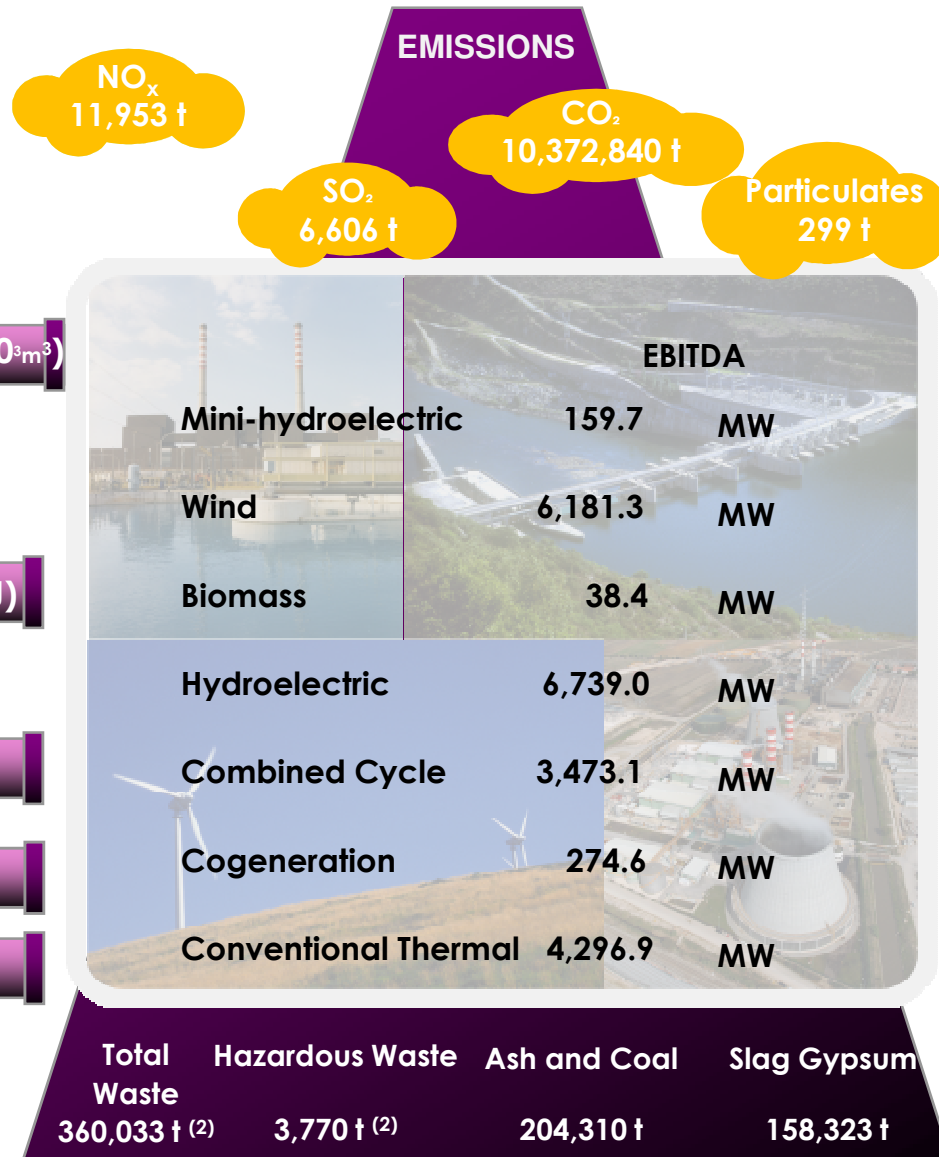
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# Relevant Energy-Environmental Indicators

3<sup>rd</sup> Quarter 2010



**Water Usage<sup>(2)</sup> (751,642 10<sup>3</sup>m<sup>3</sup>)**

**Forest residues (3,165 TJ)**

**Natural Gas (59,678 TJ)**

**Coal (54,557 TJ)**

**Fuel-oil (729 TJ)**

**Net Electricity Generated.<sup>(1)</sup>**  
42,381 GWh

**Electricity Drawn from Distribution Grid**  
60,158 GWh

**Electricity Supplied**  
62,840 GWh



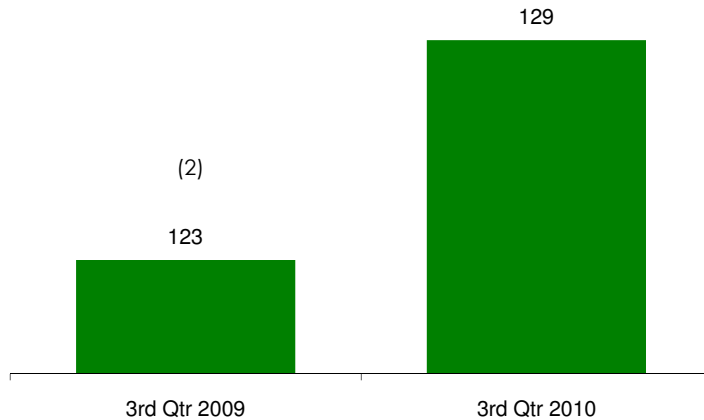
(1) Does not include steam production  
(2) Not include EDP Renewables Europe

# Sustainability Index

## 3<sup>rd</sup> Quarter 2010



Sustainability Index base 100:2006 <sup>(1)</sup>



### Main Factors

	3 <sup>rd</sup> Qtr 2009	3 <sup>rd</sup> Qtr 2010
• Renewables investment	73.3%	65.4%
• Specific CO <sub>2</sub> emissions (t/MWh)	0.38	0.24
• Specific NO <sub>x</sub> emissions (g/kWh)	0.47	0.27
• Specific SO <sub>2</sub> emissions (g/kWh)	0.31	0.15
• Specific waste production (g/kWh) <sup>(3)</sup>	11.1	8.2
• % of working women in total employees	21%	21%
• Training hours / Hours worked	1.5%	1.9%
• EDP severity rate	147	119



(1) Sustainability index developed by EDP and based on 26 performance indicators in the area of sustainability

([www.edp.pt/sustentabilidade/abordagemasustentabilidade/](http://www.edp.pt/sustentabilidade/abordagemasustentabilidade/)); (2) The value for 2009 differs from those stated in the previous report due to the consideration of cumulative values (3) The specific production was calculated on the net production of added steam.

# Sustainability Indicators

## 3<sup>rd</sup> Quarter 2010



Economic Indicators	Q3 2009	Q3 2010	Year-on-year change 10/09	2010 Target
GVA per employee (€) <sup>(1)</sup>	267,497	287,596	7.5%	362,050
Turnover (EUR millions)	8,856	10,239	15.6%	13,401
Energy services billed (EUR thousand)	8,659	15,279,474	176,359%	n/k
Direct economic value generated (EUR millions)	8,528	9,912	16.2%	12,932
Net operating investment (EUR millions)	2,528	1,959	-22.5%	3,179
Investment in renewable energies (EUR millions)	1,853	1,282	-30.8%	2,151
Investment in renewables as a proportion of total investment(%)	73.3%	65.4%	-7.8 p.p	67.66%
Economic value distributed (EUR millions) <sup>(1)</sup>	5,662	6,832	20.7%	9,770
Staff costs	518	525	1.3%	715
Supplier costs	530	622	17.3%	880
Community costs	8.3	9.6	14.6%	n/k
Community contributions	259	194	-25.0%	152
Net profit (EUR millions)	748	774	3.5%	1,050
Annualised return on equity (%)	20.5%	28.2%	7.8 p.p	28.73%
Market capitalisation (EUR millions)	10,129	9,193	-9.2%	n/a
Economic value retained (EUR millions) <sup>(1)</sup>	2,866	3,080	7.5%	3,162



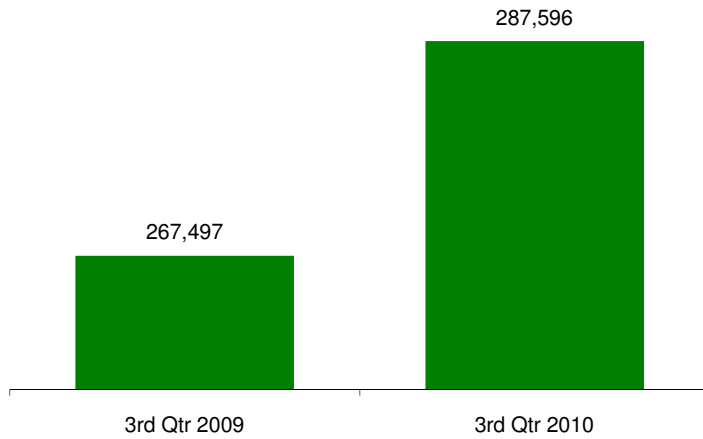
(1) Figures for 2009 revised in accordance with provisions of Global Reporting Initiative.

# Sustainability Indicators

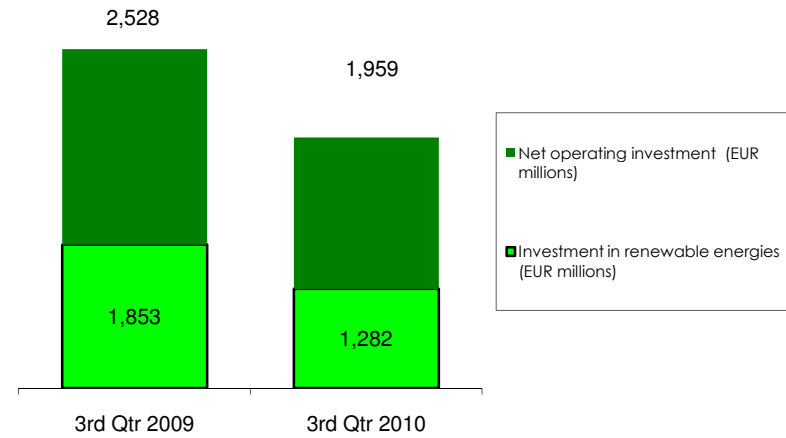
## 3<sup>rd</sup> Quarter 2010



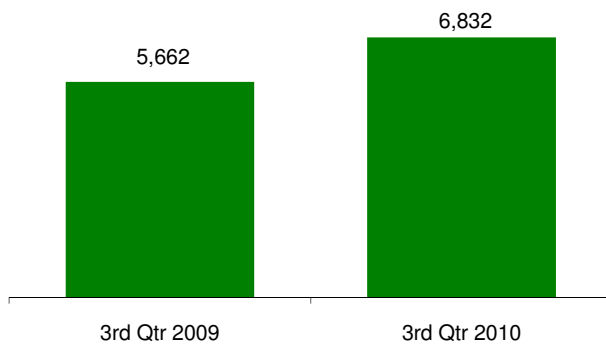
### GVA per employee €



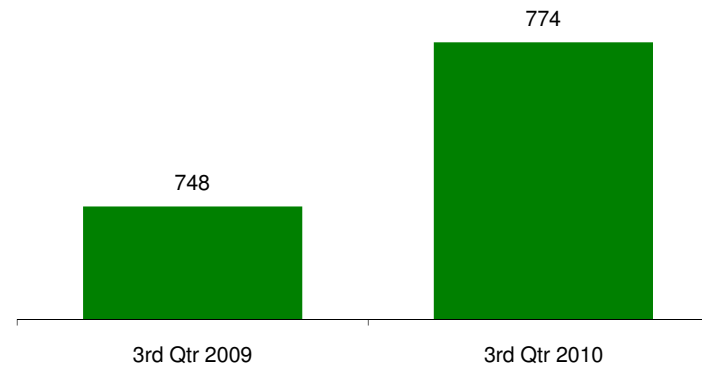
### Investment (EUR millions)



### Economic value distributed (EUR millions)



### Net profit (EUR millions)



# Sustainability Indicators

## 3<sup>rd</sup> Quarter 2010



Operating Indicators	Q3 2009	Q3 2010	Year-on-year change 10/09	2010 Target
<b>Electricity generation</b>				
Maximum installed capacity EBITDA (MW)	18,992	21,163	11.4%	21,664
Renewables capacity EBITDA (MW)	11,812	13,118	11.1%	13,652
Renewables capacity as a proportion of total capacity (%)	62.2%	62.0%	-0.2 p.p	63.01%
Net electricity generated <sup>(1)</sup> (GWh)	39,557	42,381	7.1%	64,563
Generation from steam (GWh)	1,800	1,504	-16.5%	n/k
Net generation from renewables (GWh)	18,730	27,841	48.6%	34,819
Renewables generation as a proportion of total net generation (%)	45.3%	65.7%	20.4 p.p	53.93%
Total GWh generated per employee	3.45	3.51	1.8%	5.22
<b>Electricity distributed (GWh)</b>	56,069	60,158	7.3%	80,670
Electricity supply points	9,370,621	9,503,636	1.4%	9,544,036
Installed Capacity Equivalent Interruption Time (TIEPI) (min) <sup>(2)</sup>	172	123	-28.3%	n/k
Equivalent Interruption Time per Consumer (DEC) (hours) <sup>(3)</sup>	19	27	45.6%	n/k
Total GWh distributed per employee	4.68	4.99	6.5%	6.52
<b>Electricity Supplied <sup>(4)</sup> (GWh)</b>	61,141	62,840	2.8%	65,298
Free market supply (GWh)	22,006	28,004	27.3%	33,205
Supply of last resort (GWh)	39,135	34,837	-11.0%	32,094



(1) In terms of the figure previously reported, the difference is explained by the individualization of the figure of steam produced; (2) Related to Portugal and Spain; (3) Related to Brazil; (4) Related to the figure reported in 2009, the difference results from reporting the supply of the last resort.

# Sustainability Indicators

## 3<sup>rd</sup> Quarter 2010



Operating Indicators	Q3 2009	Q3 2010	Year-on-year change 10/09	2010 Target
Number of electricity supply customers	9,210,736	9,816,151	6.6%	n/k
Free market supply	736,348	919,802	24.9%	n/k
Supply of last resort	8,474,388	8,896,349	5.0%	n/k
Green energy sold (GWh)	7,508	8,080	17.3%	n/k
Number of customers – green tariff	181,440	386,884	113.2%	n/k
Energy sold on social tariff (GWh)	222	284	28.2%	n/k
Number of customers – social tariff	411,471	424,870	3.3%	n/k
Number of customers with special needs	790	718	-9.1%	n/k
Gas distributed (GWh)	18,735	39,251	109.5%	33,226
Gas supply points (GWh)	916,864	1,220,254	33.1%	1,208,299
Gas supplied (GWh) <sup>(1)</sup>	17,342	26,703	54.0%	25,701
Number of gas customers <sup>(2)</sup>	838,062	1,064,954	27.1%	2,477,112
Regulated market	215,197	n/a	n/a	230,824
Free market	529,235	676,598	27.8%	874,068
Last resort	93,630	388,356	n/a	267,327



(1) Related to the figure reported in 2009, the difference results from reporting the supply of the last resort in Portugal (2) Related to 2009 the figure reported is related to the gas supply points, instead of customers.

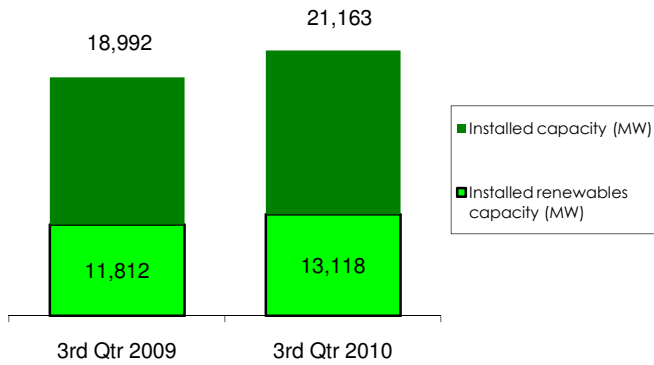


# Sustainability Indicators

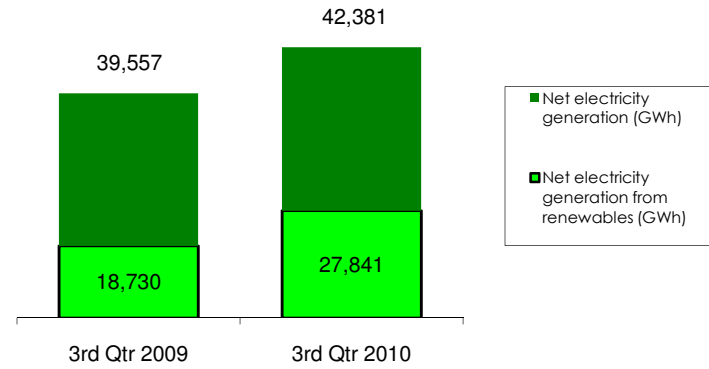
## 3<sup>rd</sup> Quarter 2010



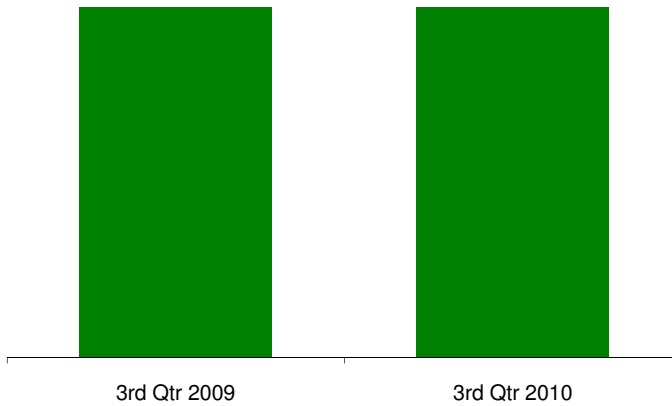
**Installed capacity (MW)**



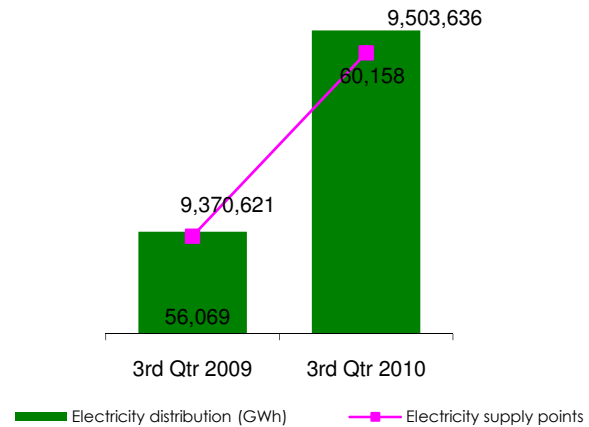
**Net electricity generation (GWh)**



**GWh generated per employee**



**Electricity distribution and electricity supply points**



# Sustainability Indicators

## 3<sup>rd</sup> Quarter 2010



Environmental Indicators	Q3 2009	Q3 2010	Year-on-year change 10/09	2010 Target
Primary energy consumption (TJ)	173,047	126,949	-26.6%	n/k
Total for generation	172,901	126,765	-26.7%	254,868
Coal	107,067	54,557	-49.0%	136,093
Fuel-oil	4,780	729	-84.7%	n/k
Natural gas <sup>(1)</sup>	54,155	59,678	10.2%	99,303
Balst furnace gas	5,330	6,121	14.8%	9,055
Coke gas	957	1,016	6.1%	1,887
Diesel	70	329	367.4%	n/k
Forestry waste	543	3,165	483.1%	8,313
Steel plant gas	n/k	1,171	n/a	n/k
Vehicle fleet fuel <sup>(2)</sup>	146	184	25.9%	n/k
Electricity consumption at power stations (MWh)	1,811,497	1,244,904	-31.3%	n/k
Electricity consumption by administrative buildings (MWh) <sup>(2)</sup>	14,776	23,769	60.9%	n/k
Certified production facilities	78	83	6.4%	n/k
Certified net maximum installed capacity (ISO 14 001)	64%	68%	3.8 p.p	70%
% Certified Power stations (ISO 14 001)	0.5%	3.6%	3.1 p.p	4%
Certified power stations installed power (%)	0.3%	2.9%	2.6 p.p	n/k
Certified gas distribution (ISO 14 001)	100%	100%	0.0 p.p	100%



(1) Not including vehicle fleet;

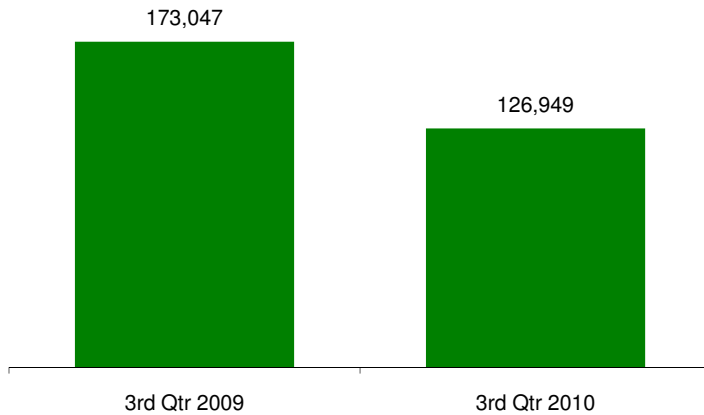
(2) Not including EDP Renewables Europe

# Sustainability Indicators

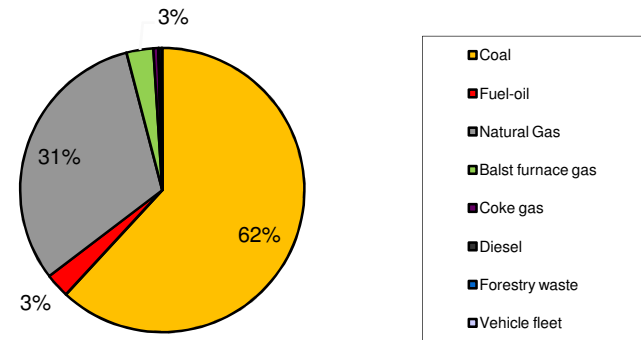
## 3<sup>rd</sup> Quarter 2010



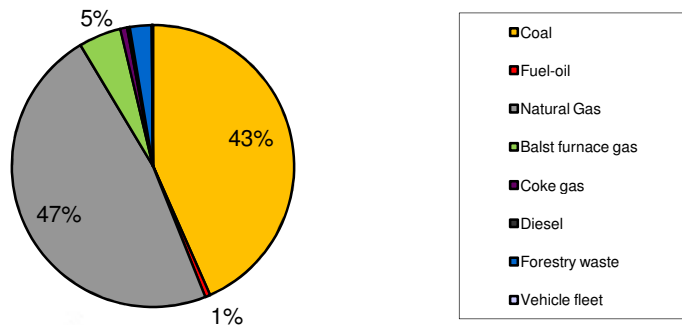
Primary energy consumption (TJ)



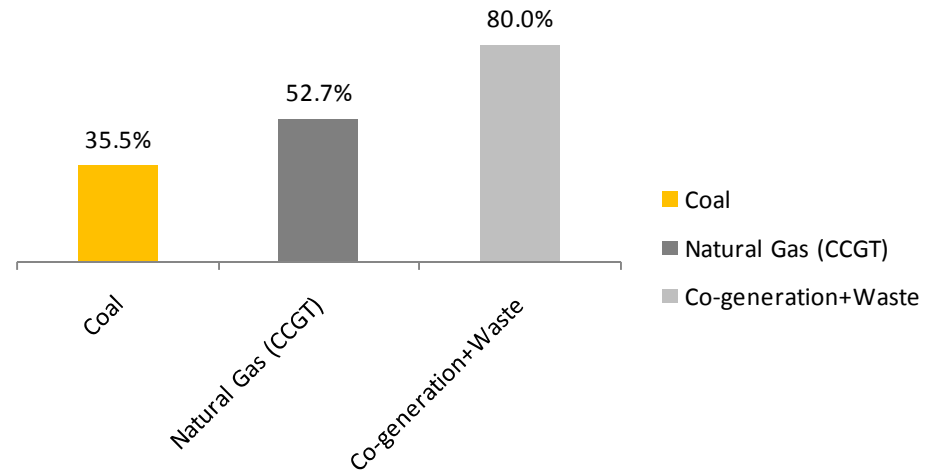
Primary energy consumption  
3<sup>rd</sup> Quarter 2009



Primary energy consumption  
3<sup>rd</sup> Quarter 2010



Energy Efficiency (9M10)



# Sustainability Indicators

## 3<sup>rd</sup> Quarter 2010



Environmental Indicators	Q3 2009	Q3 2010	Year-on-year change 10/09	2010 Target
CO <sub>2</sub> emissions (kt) <sup>(1)</sup>	15,578	10,373	-33.4%	16,649
CO <sub>2</sub> emissions from vehicle fleet (kt)	10.7	13.3	25.0%	n/k
No <sub>x</sub> emissions (kt)	26.4	12.0	-54.6%	27.50
SO <sub>2</sub> emissions (kt)	16.2	6.6	-59.1%	20.01
Particulate emissions (kt)	0.8	0.3	-62.3%	1.23
Overall specific CO <sub>2</sub> emissions (g CO <sub>2</sub> /kWh) <sup>(2)</sup>	376.7	236.4	-37.2%	258
Overall specific NO <sub>x</sub> emissions (g NO <sub>x</sub> /kWh) <sup>(2)</sup>	0.5	0.3	-41.6%	0.43
Overall specific SO <sub>2</sub> emissions (g SO <sub>2</sub> /kWh) <sup>(2)</sup>	0.3	0.2	-51.2%	0.31
CO <sub>2</sub> emissions intensity (g/€)	1,759	1,013	-42.4%	1,242
<b>Water usage (10<sup>3</sup> m3)</b>	<b>1,336,768</b>	<b>751,642</b>	<b>-43.8%</b>	<b>n/k</b>
Refrigeration water	1,332,162	747,521	-43.9%	n/k
Raw water	4,411	3,892	-11.8%	n/k
Drinking water <sup>(3)</sup>	195	229	17.1%	n/k
<b>Total waste (t) <sup>(3)</sup></b>	<b>459,264</b>	<b>360,033</b>	<b>-21.6%</b>	<b>n/k</b>
<b>Total hazardous waste (t) <sup>(3)</sup></b>	<b>1,463</b>	<b>3,770</b>	<b>157.6%</b>	<b>n/k</b>
<b>Recovered waste (%) <sup>(3)</sup></b>	<b>70%</b>	<b>91%</b>	<b>21.0 p.p</b>	<b>n/k</b>
<b>Environmental expenses (EUR millions)</b>	<b>58</b>	<b>57</b>	<b>-2.2%</b>	<b>183</b>
<b>Environmental investment (EUR millions)</b>	<b>34</b>	<b>42</b>	<b>23.4%</b>	<b>109</b>
<b>Environmental investment as a proportion of total investment %</b>	<b>1.3%</b>	<b>2.1%</b>	<b>0.8 p.p</b>	<b>3.44%</b>
<b>Environmental fines and penalties (EUR thousands)</b>	<b>37</b>	<b>4</b>	<b>-89.3%</b>	<b>75</b>



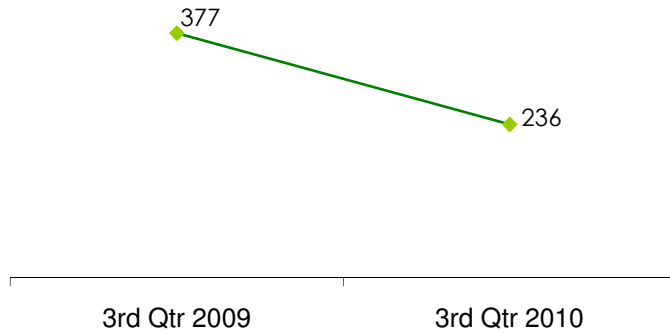
(1) Not including vehicle fleet ; (2) Calculated for net generation, as stipulated in the Global Reporting Initiative; related to 2009 the figure now reported reportado includes the steam in Spain; (3) 2010 figure does not include EDP Renewable Europe

# Sustainability Indicators

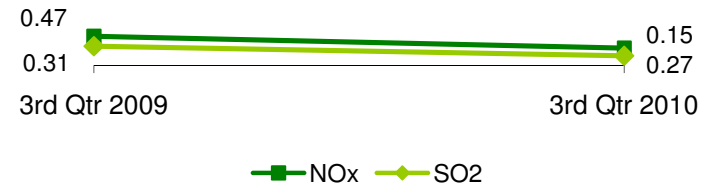
## 3<sup>rd</sup> Quarter 2010



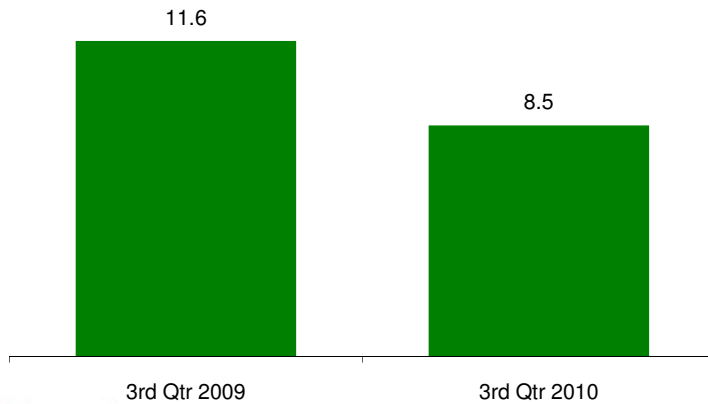
Specific CO<sub>2</sub> emissions (g/kWh)



Specific emissions (g/kWh)



Waste per unit of electricity generated (g/kWh) <sup>(1)</sup>



(1) Specific production was calculated related to net production .

# Sustainability Indicators

## 3<sup>rd</sup> Quarter 2010



Social indicators	Q3 2009	Q3 2010	Year-on-year change 10/09	2010 Target
<u>Employment</u>				
Total number of employees (M+F)	11,980	12,065	0.7%	12,371
Total number of employees	2,469	2,562	3.8%	n/a
Staff turnover	0.05	0.04	-11.7%	n/a
Absenteeism (%)	3.33%	3.57%	0.2 p.p	n/a
Personnel costs (EUR thousands)	408,303	435,913	6.8%	586,681
Social benefits (EUR thousands)	110,130	89,342	-18.9%	127,974
<u>Training</u>				
Total number of training hours	218,810	276,601	26.4%	534,490
Employees trained (%)	60.02%	88.72%	28.7 p.p	n/a
Training costs (mil €)	3,830	4,670	21.9%	10,990
Work productivity	189	234	23.9%	n/a
<u>Prevention and safety</u>				
On-duty Accidents (number)	32	32	0.0%	...(1)
Severity index EDP (Tg)	147	119	-19.0%	...(1)
Frequency rate EDP (Tf)	2.07	2.06	-0.7%	...(1)
On-duty death accidents Contractors (number)	6	2	-66.7%	n/k
On-duty accidents with disability Contractors (number)	112	155	38.4%	n/k
Frequency rate EDP and Contractors (Tf_total)	4.52	5.07	12.2%	n/k



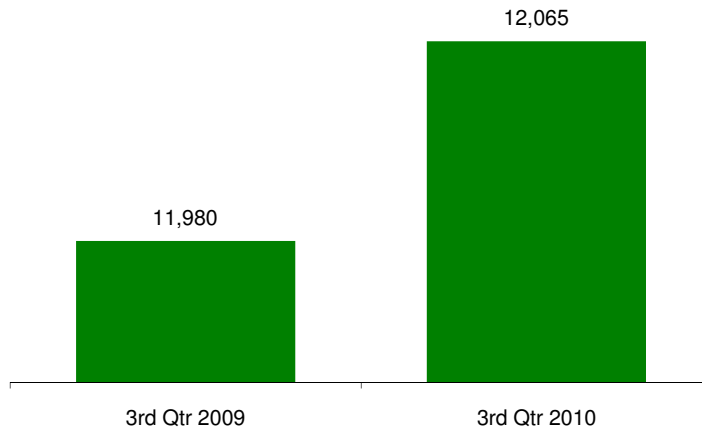
(1) Target set in accordance with the EDP accident prevention and safety action plan, which seeks to achieve a 10% reduction on the figures recorded in 2009.

# Sustainability Indicators

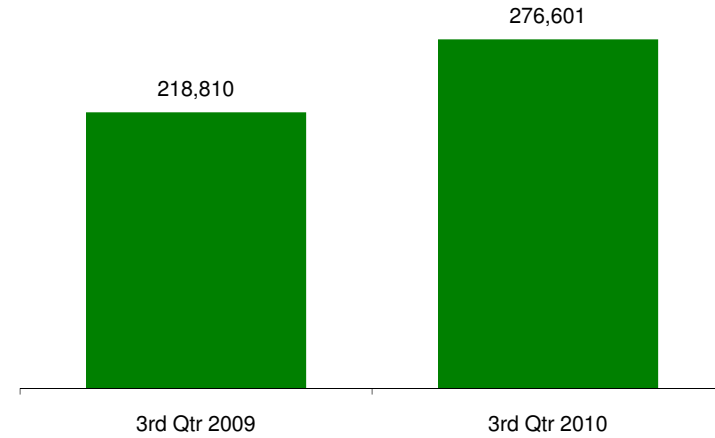
## 3<sup>rd</sup> Quarter 2010



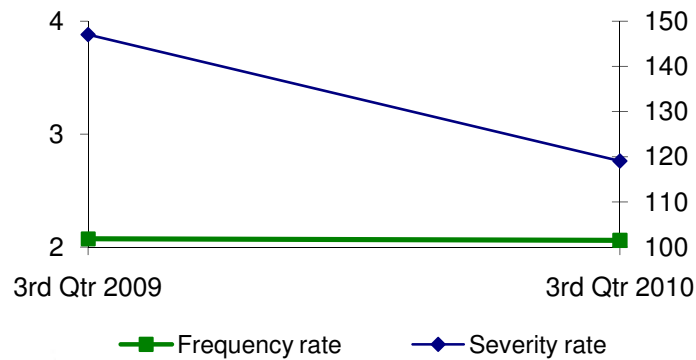
### Number of employees



### Total hours of training (h)



### EDP frequency rate and Severity rate



# Recognition

3<sup>rd</sup> Quarter 2010





# Recognition

3<sup>rd</sup> Quarter 2010



## EDP group and companies' awards and prizes

**4 Jan: EDP Award – Electricity and Environment** – EDP Distribuição awarded an Honorary Mention to the Office of the President of the Republic for their energy efficiency results at Belém Palace, and a Special Mention to the Municipality of Óbidos for the Óbidos Social Carbon Programme.

**18 Jan: Companies and organizations Citizenship Award** – AESE Business and Management School, in partnership with PricewaterhouseCoopers, selected EDP in the “Industrial products and consumption” category, for its social responsibility and sustainability policies in the economic, social and environmental level.

**26 Jan: EDP is "gold class SAM 2010"** - For the third consecutive year, EDP was included in the top 15% of companies with the best performance in terms of sustainability, receiving a Gold Class ranking in “The Sustainability Yearbook 2010” from SAM (Sustainable Asset Management), which evaluates companies in 58 sectors. EDP had ranked in the Silver Class in previous years.

**4 Fev: InovGrid is awarded with the Optimus Innovation Awards** - The EDP Distribuição project was singled out for the Sector Innovation award, for the innovative nature of the solution, the important role played in it by communications and its contribution to improving the effectiveness, efficiency and quality of processes and the services provided.

**4 Mar: EDP presented award for being the most valuable Portuguese brand** – The brand achieved an AA rating with a value of EUR 3.3 thousand million, according to the “Top Portuguese League Table” study by Brand Finance. EDP ranks 192nd in the top 500 brands in the world, the highest ranking of any Portuguese brand.

**15 Mar: EDP in Brazil – Latin American Power Deal of the Year 2009 Award** - EDP in Brazil was awarded by the north-american *Euromoney* magazine for the financial project for the Thermal Power Plant Porto do Pecém I.

**12 Apr: EDP Distribuição awarded at the GE conference Smallword 2010** – The award was presented at the conference dinner ceremony, held in Amsterdam, as a special recognition of the implementation and growth in usage of the Design Manager (DM) in EDP Distribuição, with a view to update the SIT database.



# Recognition

3<sup>rd</sup> Quarter 2010



## EDP group and companies' awards and prizes

**19 Apr: EDP Bandeirante is highlighted in the Report of the Interamerican Development Bank (IDB) –** EDP Bandeirante's socioenvironmental practices were singled out in the IDB 2009 Sustainability report, as an example to be followed in terms of sustainability practices.

**21 Apr: EDP was awarded the Business Internationalisation Award** - EDP was awarded by the British Embassy the *Business Internationalisation Award* in the Internationalisation category. The prize acknowledges what the group is doing in terms of offshore wind energy in the United Kingdom.

**23 Apr: - EDP Sustainability space was awarded the Design 2010 prize** - The Meios & Publicidade magazine awarded this prize, in the stand category, to the *Mola Activism* agency for the EDP sustainability space. This initiative aims to award the best national design. 96 companies participated with a total of 385 works, in 23 categories.

**12 May: EDP wins Marketeer awards** – EDP was awarded in the Energy and Social Commitment categories, in the second edition of the *Marketeer awards*. 23 prizes were given out to companies with the best marketing, publicity and communication performance in Portugal.

**26 May; EDP conquers the 1st place in the APCC Awards** – The EDP *Contact Center* conquers, three years in a row, the 1st prize of Contact Centers (APCC) sponsored by the Portuguese Contact Centers Association in the Utilities category. APCC annually awards the organization with the best *Contact Center* operations in Portugal.

**4 Jun: Alto Lindoso Dam Concert and EDP Live, Distribuição Meetings awarded in the 3<sup>rd</sup> Events Gala** - "EDP Live" received the Best Communication/Design Production award and the EDP Alto Lindoso Dam Concert was awarded the Sustainability in Events award. The agency responsible for organizing these two EDP events was DESAFIO GLOBAL *ativism*.

**7 Jun: EDP in the Forbes ranking** – EDP was considered by Forbes magazine as one of the world's best companies in the Utilities sector, side by side with some "giants" of the global industry. EDP appears in this year's ranking of this prestigious U.S. publication, which singles out companies with the best performance at a global scale.



# Recognition

3<sup>rd</sup> Quarter 2010



## EDP group and its companies' awards and prizes

### **23 Jun: EDP won 4 categories of the APCE 2010 Grand Prize –**

EDP was awarded by the Associação Portuguesa de Comunicação de Empresa (APCE) for the best video with the Accounts report 2008 video; best intranet; Sou EDP Site; best corporate television, edpON; and best "Projections" campaign. These prizes single out the excellence in organizational communication strategy by stimulating and publicizing the initiatives of professionals related with this sector.

### **25 Jun: EDP in Brazil - inventory of GHG emissions in 2009, is gold in the GHG Protocol**

- The inventory developed by the EDP Institute won gold in the Brazilian GHG Protocol Program. The GHG Protocol is the most used tool by companies and Governments around the world to understand, measure and manage emissions.

### **13 Aug: EDP in Brazil - EDP highlighted in As Melhores da Dinheiro**

- EDP was voted the Best Company in Innovation and Quality Management in the energy sector by *As Melhores da Dinheiro*, a special publication of *Isto é Dinheiro* magazine. Its policy of investing in the development of new technologies and solutions for the sector was what earned the company this recognition.

**9 Sept: DJSI- EDP is leader of utilities 2010/2011-** For the third year running, EDP was in the DJSI World and DJSI Europe indexes and was considered leader of Utilities in the SAM sustainability references for the first time.



# Recognition

3<sup>rd</sup> Quarter 2010



## Recognition to members of social organizations of company's and other employees

**Apr: Director of Investor Relations of EDP Renováveis, Rui Antunes, one of the Top Executives in Europe** – The Investor Institutional Magazine, named Rui Antunes as the third Top Investor Relations Professional in the Utilities category.

**13 Apr: António Mexia and Miguel Viana singled out by the "Institutional Investor"** - The CEO of EDP, Antonio Mexia, was considered the best European energy companies (utilities) CEO by the "Institutional Investor". The Director of Investor Relations of EDP, Miguel Viana, was also singled out as one of Europe's best Investor Relations in the Utilities sector.

**9 July: Investor Relations & Governance Awards** – This initiative by Deloitte and Diário Económico gave the award for Best CFO Investor Relations to Nuno Alves, and the award for Best Investor Relations Officer to Miguel Viana, both in the category Personality 2010.

**21 Jul: António Mexia – CEO singled out** – The CEO of EDP, António Mexia, was considered the Best CEO in 2009 by Diário Económico and Heidrick & Struggles, reaching the podium in all categories in vote: Leadership, Vision / Strategy, Social Responsibility, Communication, Energy / Dynamic and Results, with the most significant expression in the areas of Social Responsibility and Vision / Strategic



# Recognition

3<sup>rd</sup> Quarter 2010



## EDP Group Acknowledgment

**27 Abr: Letters of Light Project emphasized in Prodfor** – The EDP Institute project was highlighted by the official magazine of the Integrated Programme for Suppliers' Development and Qualification (Prodfor), which focused on the expansion of the project and its importance in terms of EDP's responsibility in order to promote citizenship, education, art and reading.

**7 Jun: EDP in Brazil - Proceedings of the Annual Report 2009 meet the AA 1000 standard requirements** - The process of preparing EDP in Brazil 's 2009 Annual Report meets the AA1000AS (2008), type 1. This assurance evaluates the type of adherence to the Principles of Accountability (inclusion, materiality and responsiveness).

**8 Jun: EDP in Brazil: Students pay tribute to EDP Institute** - Students from the 4th to 9th grade of Virgilio Rosas School in Guaratinguetá, São Paulo, paid tribute to EDP Institute by creating a parody in the form of appreciation for the work done by the Institute's volunteers.

**16 Jun: EDP was highlighted at the GRI international conference in Amsterdam** - At the GRI (Global Reporting Initiative) Conference, held on 26-28 May in the Netherlands, EDP's strategy was referred to as being an example of a sustainable business model.

**17 Jun: Moody's and Fitch maintain EDP's long-term rating** - The rating agency Fitch Ratings confirmed EDP's A- long-term rating, with a stable outlook. Moody's Investors Service confirmed EDP's "A3" long-term rating by assigning a stable outlook.

**17 Jun: Carregado Production Center honored by the Town Council** – The Carregado Town Council praised EDP's contribution to the community, as a clear sense of social and environmental responsibility in more than four decades of service at the Thermal Power Plant in Carregado.

**21 Jun: "Projeções" Campaign wins SPOT prizes** – At the second edition of the SPOT prizes, EDP won the Advertiser award for the Institutional radio Campaign "Projeções – When we design a Dam, we Design a Better Future", launched in April 2009, with the aim of raising citizenship awareness to the importance of hydropower.

**22 Jun: HC Energía is the company Spanish customers most value** – HC Energía is, for the second consecutive year, an acknowledged leader in terms of satisfaction, loyalty, recommendation and commitment by customers in the energy supply sector. The CM Prizes "Leaders in Excellence" in 2010 are attributed by the Initiative Group and CM Magazine, in collaboration with Stiga (leader in quality studies in Spain).



# Recognition

3<sup>rd</sup> Quarter 2010



## EDP Group Acknowledgment

**6 July: Eventoplus awards- the EDP Live and Lindoso Dam Concert receive awards** – The Desafio Global Ativism Responsável agency won the Best Meeting / Congress and Best Decoration categories for EDP Live - Encontros Distribuição, and the Special Audience Award and an honourable mention from the judges in the Best Responsible Event for the concert held at the Alto Lindoso Dam.

**9 July: Investor Relations & Governance Awards** – This initiative by Deloitte and *Diário Económico* gave EDP the award for Best Global Investor Relations Strategy in the Best Performance category in 2010.

**23 Sept: EDP Produção** – The “Family Power Station” initiative at EDP Produção power stations received an honourable mention at the human resource meeting held on the 23<sup>rd</sup> and attended by around 220 employees from all the companies.



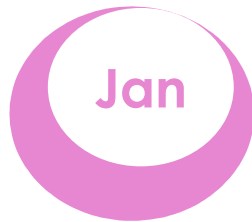
# Highlights

3<sup>rd</sup> Quarter 2010



# Highlights

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**Jan: EDP Renováveis and SeaEnergy were awarded a contract for 1.3 GW in Scotland** – Exclusive rights were conceded for the development of offshore wind farms in the Moray estuary in Scotland, with enough installed capacity to supply energy for 730,000 homes (1.3 GW).

**4 to 22 Jan: EDP in Brazil** – Support to the victims of the flood that violently struck the Guararema and São Luís de Paraitinga municipalities, in the state of São Paulo. EDP Institute promoted a food, clothes and other materials fund raising, to donate to struck families. Mobilized employees voluntarily contributed for the reconstruction and cleaning of houses and streets in those cities.

**15 Jan: HC Energy registers TIEPI below 1hr in 2009** – “Installed Capacity Equivalent Interruption Time” (TIEPI), the power supply quality indicator, was 55 minutes (0.97 hours) in 2009, four minutes less than in 2008.

**15 Jan: Concession awarded for Ribeiradio-Ermida Hydroelectric Power Station (AHRE)** - by the Central Hydrographic Region Administration (ARHC), to contractor Greenvouga, S.A. (EDP Produção and Martifer Renewables), for a period of 75 years from the date it enters into operation.

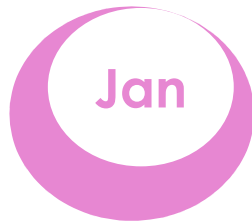
**Jan: EDP in Brazil – Stakeholder engagement** – With a view to hearing contributions from participants and identifying the most relevant issues to be reported in the 2009 sustainability report, EDP in Brazil held meetings with its stakeholders on 19 and 21 January in the cities of São Paulo, Mogi das Cruzes, Vitória and Palmas.





# Highlights

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**26 Jan: EDP Solidária Barragens ("EDP Solidarity Dams") Programme** – EDP will support four of the thirty social solidarity projects submitted for consideration as part of the 1<sup>st</sup> EDP Solidária Barragens Programme. EUR 100,000 were distributed between the winning projects: CERCIMAC (Cooperative for the Education and Rehabilitation of Handicapped Citizens/Graphic arts workshop), Portuguese Red Cross (Alijó Delegation/Smile "Project to support children and youngsters"), Cerejais Parish Centre Community /Mobility and Health ("Support for the elderly"), Picote Town Council/Youth Centre ("EDP Employee and Supplier Volunteering Project"). The EDP Solidária Barragens Programme 2<sup>nd</sup> edition was announced at the presentation ceremony for the winning projects, to cover the regions surrounding the future dams at Alvito and Fridão.

**26 Jan: EDP Renováveis – Green Certificates** – EDP Renováveis, through its subsidiary Relax Wind Park I SP. Z O.O., signed a 15-year contract with ENERGA – OBRÓT SA to sell green certificates created from its 120 MW wind farm in Margonin, Poland.

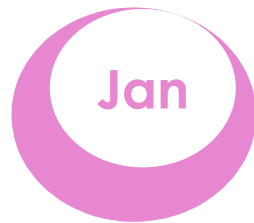
**26 Jan: Convention for Electrical Mobility in Asturias** – Sponsored by HC Energía, the Temper Group and GAM, Alquiler de Maquinaria, to guarantee the development of a sustainable mobility plan that can meet the needs identified by the Spanish Ministry of Industry, taking into account international commitments against climate change.

**Jan: ISO 14001 Certification** – The São João and Paraíso power stations in Brazil, with capacities of 25 MW and 21 MW, respectively, were certified in accordance with 14001:2004 ISO standard.



# Highlights

## 3<sup>rd</sup> Quarter 2010



**27 Jan: Support for the victims of the Haiti earthquake** - EDP launched a campaign to collect money from its employees in Portugal, Spain and Brazil, who could contribute through the Social Stock Exchange. The EDP Foundation doubled the value of the donations and the money collected was donated to the Portuguese Red Cross (which helped to coordinate the worldwide humanitarian effort for Haiti). In parallel and in partnership with the Benfica Foundation and the United Nations Development Programme, EDP joined the international solidarity movement through the Match against Poverty, the proceeds from which were sent to help the people of Haiti.

**27 Jan: EDP Renováveis entered the Italian wind market** – It acquired an 85% shareholding in Italian Wind srl, a company part of the Co-Ver Group, which gave it 520 MW of wind energy projects in different phases of development.

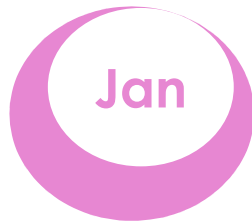
**27 Jan: EDP Bandeirante – Econosco Programme** – EDP Bandeirante monthly electricity bills and all its business correspondence are certified by the FSC (Forest Stewardship Council), an organisation created to promote the responsible management of the world's forests. The seal certifies that the wood used to produce the paper is sourced using ecologically sound practices.

**28 Jan: EDP Institute – Card recycling** – The food cards distributed to employees at the start of December were collected for recycling, as well as expired credit and debit cards. This was another initiative forming part of the Econosco programme. The cards were left at collection points placed in busy areas around the Group's premises.



# Highlights

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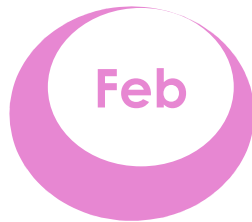
**Jan: HC Energía joins Redes 2025 (“Grids 2025”) project** – Electricity storage will be HC Energía's research priority within the Redes 2025 project. This will be the first R&D+i initiative to be launched by the Spanish Technology Platform for Grids of the Future, with a budget of EUR 40 million to be part-financed by the Spanish Ministry of Science and Innovation as a Strategic Project of Singular Importance.

**Jan: HC Energía – Environmental Monitoring under the Lean Programme** – The Aboño Lean programme team is setting up a permanent environmental observation and remediation initiative in collaboration with specialist staff. It is based on a monitoring form that identifies gaps and opportunities for improvement, as well as highlighting good environmental practices and collecting data on waste, spills, effluents and other sources of pollution. The pilot programme was launched in January 2010, after the training sessions for the team taking part in this initial phase had been completed.



# Highlights

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**1 Feb: EDP in Brazil – Taubaté Traffic Light Efficiency** – Energy efficiency project that replaced 1,564 city traffic lights with LEDs, generating savings of 90% in Taubaté.

**1 Feb: HC Energía – HC Points Programme** – In 2009, HC Energía customers contributed with 9,909,000 points, while the Foundation increased this contribution with further HC points to support a number of different solidarity projects.

**1 Feb: EDP in Brazil installs 1<sup>st</sup> recharging network for electric vehicles** – In partnership with the Government of Espírito Santo, EDP donated 45 electric bicycles to the Military Police, replacing part of their motorcycle fleet. Ten recharging stations will be installed at strategic points to be determined by the Military Police, in streets near the patrol areas (the beachfronts of five cities in the State of Capixaba).

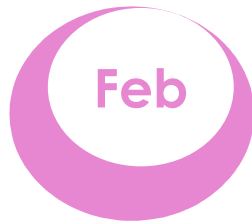
**2 Feb: Risk coverage** – EDP's energy sales company held an electronic auction for electricity. The company will negotiate electricity from conventional sources, with a supply contract to run from 1<sup>st</sup> July to 31<sup>st</sup> December this year. The company aims to repeat in 2010 its achievements of last year, when it beat records for energy sales. This feat was fruit of an aggressive sales strategy.

**3 Feb: EDP Escelsa invested R\$ 21 million in Espírito Santo** – The Goiabeiras substation received an investment of R\$ 8.2 million and will benefit 86,000 residents. The work on the Manguinhos substation will benefit around 145,000 residents, costing R\$ 13.5 million.



# Highlights

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**4 Feb: Accident Prevention & Safety** - The North Customer Grid is continuing its RAM programme for substations, run by Accident Prevention & Safety and Operations, with the collaboration of the Maintenance Department (DMN), Automation and Remote Control Department (DAT) and the North Customer Grid Department (DRCN). This programme is key in terms of gaining on-site knowledge of the facilities. This enables significant improvements in safety, staff integrity and, as a result, service continuity. From November to January alone, 20 such visits were made to as many substations.

**4 Feb: HC Energía obtained EMAS registration for its hydroelectric power stations (347.8 MW)** – HC Energía became one of the first industrial facilities in Asturias to obtain European registration, in a ceremony led by the Deputy Minister of the Environment in the Principality of Asturias, Belén Fernández.

**8 Feb: Launch of RETS (Renewable Energies Transfer System) project in Cabril.**

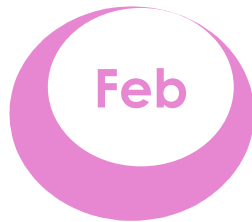
**8 Feb: EDP launched its new bill.**

**10 Feb: Porto Customers Grid improved its net landscape integration** – A 1972m stretch of overhead lines in the residential Ermesinde area was disassembled and replaced with a 2612m underground line.



# Highlights

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**10 Feb: EDP Produção published a new Environmental Policy.**

**10 Feb: EDP improved service quality in Peneda-Gerês Natural Park** – The project's preliminary study, route and assembly were defined in cooperation with representatives from the ICNB, who also supervised the choice of pylons, signage for birds and the levelling of the areas where pylons were to be placed.

**10 Feb: EDP Renováveis – licence to build Tramandaí wind farm (70MW)** –Construction works started in Brazil in March, to be completed in December 2010; the licensing process took around two years and includes the protection and monitoring of migratory birds by means of radar tracking.

**11 Feb: EDP Bandeirante announced investments in Guararema** - There are plans to invest R\$ 700,000 in improvement works to Avenida Ademar de Barros and R\$ 1.3 million in the Reluz project.

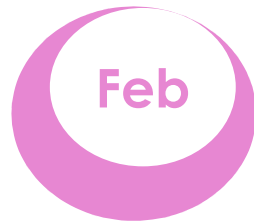
**11 Feb: EDP Produção – Power stations increase the number of visitors** – EDP Produção power stations received around 40,000 visitors during 2009, mostly from preparatory and secondary schools, but also from institutes of higher education.

**18 Feb: EDP Renováveis concluded energy sales contract in the USA** – The 20-year contract with the Tennessee Valley Authority is for renewable energy generated by the first phase of the Pioneer Prairie wind farm in Iowa. The 115 MW of energy contracted will be distributed across seven states in the South-eastern USA.



# Highlights

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**22 Feb: edp5D offset its carbon footprint for 2008** – Based on its calculations, edp5D left a carbon footprint of 234.8 tonnes of CO<sub>2</sub>eq in 2008, which was offset through investments in carbon credit generating projects (VER) focusing on energy efficiency, renewable energies and clean technology.

**23 Feb: EDP in Brazil - Econosco enters third phase** – After water and paper, the Econosco programme launched its energy efficiency phase. Employees received leaflets bearing the FSC seal and containing information on electricity, the Brazilian energy profile and how to help the environment by reducing energy consumption.

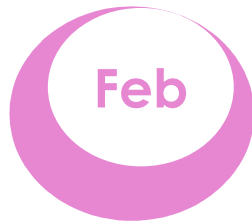
**24 Feb: New Substation in Vila Velha de Ródão** – The entry into operation of this new installation guarantees the supply of medium voltage energy, at a capacity of 14 MVA, to AMS Papermill and Converting, S.A. (tissue paper factory) and will improve service quality and continuity to the surrounding areas.

**24 Feb: Stakeholder engagement** – On 10 February, a team from the Business Development Department (DDN), led by Baptista Gomes, installed a kiosk in Amarante Town Hall to provide information and answer specific questions on the Fridão Dam. This project will be located on the River Tâmega, in the municipalities of Celorico de Basto (right bank) and Amarante (left bank). Building work is scheduled to start in 2011, with the power station due to enter into service in late 2015.



# Highlights

3<sup>rd</sup> Quarter 2010



**25 Feb: Energy efficiency** – A workshop was held at the Mortágua Cultural Centre with the key objective of raising the school community's awareness of the importance of energy efficiency. This event was sponsored by the Beira Agueira Centre for Corporate Initiatives (IEBA) and forms part of a European Community programme. Several other entities participated in this initiative alongside EDP Produção: ADENE – the Energy Agency; ISA – Intelligent Sensing Anywhere ; Iberdrola Portugal – Electricity and Gas, Lda; and Chama.

**Feb: Lean Programme** – Since it was created in 2008, the Lean programme for cogeneration and waste has involved a large number of collaborative initiatives between its 14 power stations, and was one of several initiatives to receive special recognition in the last gathering held by EDP Produção. Proof of this effort was the refurbishment of the Sidergás combustion plant to significantly increase its availability. A total of 143 initiatives have been completed, including: improvements in EITO refrigeration, safety initiatives at the organic compounds facilities and environmental initiatives to reduce water consumption and improve landscape integration.

**Feb: EDP in Spain - Hidroantábrico Foundation and environmental activities** – 20,000 new trees have been planted around the Pura Tomás Park (Oviedo) and the Deva Park (Gijón). These trees result from the cooperation of customers who decided to switch to electronic billing.

**Feb:** Launching of the EDP in Arts Award, which stimulates the production of contemporary art among young graduates.





# Highlights

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**1 Mar: EDP in Brazil** – Letras de Luz (“Letters of Light”) reached over 127,000 people – run by the Victor Civita Foundation, sponsored by EDP and supported by the Rouanet Law to Promote Culture and the EDP Institute, this programme benefited 40 Brazilian municipalities in 2009. In addition to reading workshops and stage adaptations of stories by Brazilian authors, the project also donated national and world literary classics to libraries and schools in the municipalities targeted.

**2 Mar: Energy efficiency** – EDP distributed 5,000 energy efficient light bulbs in the Cova da Moura estate - at the request of the Residents' Association, each family received four free fluorescent light bulbs and some advice on energy efficiency, after completing a questionnaire. EDP has already distributed around 450,000 energy saving light bulbs directly to residents of social housing estates and historic neighbourhoods.

**3 Mar: EDP in Brazil recorded net profit of BRL 625 million in 2009** – EDP in Brazil, a company in the EDP Energias de Portugal Group, closed the fourth quarter of 2009 with a net profit of BRL 175 million, corresponding to an increase of 75% in relation to the same period the previous year.



# Highlights

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**10 Mar: EDP Escelsa concluded Energy Efficiency Programme in Espírito Santo hospitals** - EDP replaced poorly performing equipment with more economical and efficient alternatives. R\$ 702,000 were invested in replacing 2,107 lighting points, 155 air conditioning units and 11 refrigerators. The hospitals have thus generated energy savings of 452.70 MWh/year, the equivalent of the average annual consumption of 190 homes.

**12 Mar: HC Energía substituted plastic bags with 100% biodegradable bags** – HC Energía started using reusable bags made of potato starch and water based dyes, thus ensuring they will biodegrade and can be used in composting. This move anticipates the initiatives to be taken as part of the National Integrated Waste Plan being implemented by the Spanish Ministry of the Environment.

**16 Mar: EDP Bandeirante obtains ISO 14000 and OHSAS 18000 certification** –The Distribution Transformer Stations at Dutra (Guarulhos), Maresias (Litoral Norte) and Vale do Sol (São José dos Campos) were certified in accordance with ISO 14000 and their Stations Operations and Maintenance in accordance with OHSAS 18000.

**16 Mar: Stakeholder engagement** – In order to lend a transparency degree and publicity to their projects, as well as garner subsidies, EDP Escelsa and EDP Bandeirante used the web and advertisements published in major newspapers to invite universities, consumer councils, partners, customers and society at large to attend public hearings and provide additional information on Energy Efficiency Programmes and Research & Development.



# Highlights

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**19 Mar: EDP Institute delivered 2010 school kits** – By the end of April, 9,000 kits will have been distributed to pupils in 18 municipalities in the States of São Paulo, Espírito Santo, Santa Catarina, Mato Grosso do Sul and Tocantins. Each pupil will receive a kit comprising a rucksack, exercise books, pencil, pens, rubber, ruler, pair of compasses, scissors, glue stick, boxes of crayons, gouache and colour pencils, a paintbrush and drawing paper.

**22 Mar: EDP created global power station management network** - EDP created a global information system that links all its power stations in Portugal and Spain, a total of over 60 facilities. In its second phase, Skipper will also cover Brazil, as well as other markets where the Group may develop thermal or hydroelectric power stations.

**23 Mar: EDP supported the 20<sup>th</sup> Lisbon Half-Marathon and helped Madeira** – Through its sponsorship of the 20<sup>th</sup> Lisbon Half-Marathon, EDP supported an institution in Madeira, raising around EUR 20,000.

**24 Mar: EDP Renováveis in Brazil will build a 70 MW wind farm in Rio Grande do Sul** – It will have an installed capacity of 70 MW and generate an estimated 211,437 MWh per year, enough to supply a city of 200,000 residents. When it is completed, the company will have a wind energy generation capacity of 84 MW.

**24 Mar: EDP in Brazil – First phase of 5S programme** – 2.3 tonnes of paper separated by EDP employees, corresponding to 23 trees, was donated to the Tocantins Association of Parents and Friends of Special Needs Children and to recycling companies in São Paulo, Espírito Santo and Mato Grosso do Sul. 5S is a "+Lean" initiative, one of the 12 Vencer projects in partnership with Econosco and the Infrastructure and Communication areas.



# Highlights

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**26 Mar: Partnership between Naturgas Energia and the Basque Country University** - The Methane Academic Network agreement was signed for a renewable period of five years, to undertake scientific research, technological development and innovation work in natural gas and to advance the development and evolution of applied techniques.

**26 de Mar: EDP in Brazil-** Launching the EDP Volunteer site, which encourages employees to dedicate their time to solidarity actions. [www.voluntariadoedp.com.br](http://www.voluntariadoedp.com.br).

**29 Mar: EDP in Brazil** - Lajeado hydroelectric power station obtained a certification in accordance with standards ISO 14001 and OHSAS 18001.

**30 and 31 Mar:** EDP Foundations Meeting in Portugal (EDP Institute, EDP Foundation and Hidrocantábrico Foundation)

**Mar: Innovation** - HC Energía is performing the final tests and calibrations required to establish a mobile sub-station. This cutting-edge technology will enable the company to resolve situations such as the loss of a high voltage position (132 kV to 50 kV), supply line, or transformer at any of its substations, as well as the loss of a distribution centre. The new mobile substation will be able to restore the position affected within a matter of days.



# Highlights

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**Mar: Lean Programme** – HC Energía completed a Lean initiative that allows to visualise the elements in the distribution network in an integrated manner (buildings, wooded areas, roads, etc). With a simple click, the GIS application overlays photos from the National Aerial Orthophoto Plan or record over the distribution grid map on the screen. This makes it easier to plan and carry out maintenance work, improves the quality of information that can be provided to contractors and helps to locate existing distribution assets or those in the design or construction phase.

**Mar: HC brings gas pipe in Catalonia online** – The Serinyà-Figueres, in Girona, is now in full operation. This important gas infrastructure involved an investment of over EUR 9 million and will supply the Figueres and Vilafant natural gas network. In addition, the construction of the gas pipeline allows the transport of natural gas to the municipalities of Santa Llogaia d'algüem and Navata, as well as Alt Empordà.

**Jan to Mar: EDP in Brazil** - Exhibition of cultural contest winners' works "The Art of Shooting." The Competition received 3,642 pictures of 998 photographers in 28 cities of São Paulo, where EDP is present.



# Highlights

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**Apr: Open Day at Antelope Ridge Wind Farm answers to local community's questions** - More than 200 people were present in the meeting organized by Blue Mountain Conference Center, Oregon, in a time when Antelope Ridge Wind Farm is in an approval phase by Oregon's Energy Facility Sitting Council (ESFC) for a capacity of 300 MW.

**Apr: EDP promoted a survey on Biodiversity among its employees** - This year, EDP carried out a survey among the Group employees, in Portugal, to evaluate their knowledge and the importance of biodiversity in human life and in the company's activity. For the large majority (79.1% of its employees), biodiversity is one of the fundamental properties in Nature, responsible for establishing and balancing ecosystems.

**6 Apr: EDP launches inovCity concept in Évora** - The concept launched in the World Heritage city, simultaneously to the commemoration of its century of electrification, is funded in an integrated and intelligent electric system which strengthens energy efficiency, micro-generation and electric mobility. Until the end of 2010, 30 thousand clients will be connected to low voltage (domestic, small trade and industry), covering the whole municipality of Évora. Intelligent grids are a fundamental pillar to sustainable development through energy systems optimization, CO<sub>2</sub> emissions reduction and a minor use of fossil resources.

**13 Apr: EDP Renováveis sells green certificates in New York** - EDP Renováveis signed a contract with the New York State Energy Research and Development Authority (NYSERDA), together with the Public Service Commission (PSC), to sell green certificates produced by Marble River farm, located in New York state. The contract comprises a capacity of 171 MW for a period of 10 years. EDP Renováveis consultants and employees were present to answer the questions put by local community members, who included themes like project development, biodiversity, health, tourism, employability, etc.



# Highlights

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**14 Apr: EDP Inovação sponsors "MIT Clean Energy Prize"** - Similarly to 2009, EDP Inovação sponsors the "Clean Energy Prize", organized by MIT, in the USA. This event has the participation of several teams, composed by young entrepreneurs, whose ambition is to contribute to a better world.

**Apr: EDP Distribuição meets with Mayors** - As agreed with the National Association of Portuguese Municipalities, meetings were scheduled with the Portuguese mainland Mayors, which should take place in each of the 25 inter-municipal communities, where the chairman of the Board, João Torres, will also be present. Between March and April, 8 meetings were held, and the subjects focused on were related on Quality of Service, investments in electric grid, public lighting, energy efficiency and initiatives making part of EDP Distribuição's agenda. The perception of Municipalities towards the discussion subjects was taken good note of, having in mind a better strategy alignment.

**16 Apr: Ethics in Lisbon's Network and Clients Office** - The first Ethics pilot session in Lisbon's Network and Clients Office was promoted by Lisbon's Operational Area in April the 7th, and had the participation of 16 employees. The Human Resources Corporate Office was also present in the session, which had the support of the Sustainability and Environment Corporate Office.



# Highlights

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**20 Apr: EDP in Brazil - Attendance was the distribution workshop theme** - A first step was taken towards drawing a single plan for efficiency in customer's attendance by EDP Bandeirante and EDP Escelsa towards. In March, a Distribution Research was carried out, where workers elected customer's satisfaction and to render a service of maximum efficiency and quality as first priority in Distribution's Strategic Planning for 2010-2012. Starting from these results, EDP's distributors met to make a diagnosis, to analyse attendance in shops and, at last, to draw a project aiming to render a more efficient attendance to customers.

**23 Apr: SIGAS and EMAS in Hydro Generation Office** - Between 19 and 22 April, a monitoring audit to SIGAS was performed by Lloyd's, according to ISO 14001:2004 and OSHAS 18001:2007 Standards. The Environment Management System and the Prevention and Security Management System certificates were maintained. Simultaneously, Lloyd's performed a verification to 2009 Environmental Declaration, concerning 12 more Hydro Generation Plants to EMAS registration, which was validated. This process is meant to continue in 2011 with the registration of more 14 Plants.

**23 Apr: EDP Institute launches Voluntary Service Homepage** - EDP's Voluntary Homepage is an interactive channel, which allows volunteer employees to take acquaintance with the Institute's projects and to turn the volunteering process easier through registration and access to "volunteer area". Here they can upload photos of the events and the required reports to confirm the hours spent monthly.

**23 Apr: For the seventh consecutive year, there took place the Day of the Earth yearly celebration in the Blue Canyon Wind Farm** - More than 500 students and teachers from the region visited the Blue Canyon Wind Farm, during the 21st and 22nd April, in Oklahoma (USA). Apart from visiting the wind farm, several other activities related with energy were carried out. Blue Canyon Wind Farm (Phases I, II and V) has a capacity of 324 MW. Annual energy generation is enough to satisfy the electric needs of more than 97 thousand homes in Oklahoma.





# Highlights

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**29 Apr: EDP receives a favorable EIS for Alvito's dam** - The Environment Impact Statement gives a favorable opinion on Alvito's hydro-installation. The investment should be around 360 million euros and generate 1,000 direct employments and 3,000 indirect ones. It is foreseen that the dam starts its activity in 2016, and its construction should start in 2011. Until then, EDP will proceed with the working out of the project and its propositions of accomplishing mitigation and compensation measures required by the EIS.

**30 Apr: EDP supports the new Ecomuseum of Trás-os-Montes region** - Terra Mater Ecomuseum is set in the municipality of Miranda do Douro, in the village of Picote, right in the middle of the International Douro River Natural Park. Through this museum people can get to have a close look on the territory and heritage of the Mirandês Plateau, by emphasizing traditional practices still alive in the region. The project, leaded by Frauga's local association, counted with EDP's financial support, who has three dams in the region - Miranda, Bemposta and Picote -, having currently in progress an investment plan for the two latter's capacity reinforcement.

**30 Apr: EDP Distribuição expands the Certification of its Environmental Management System (EMS)** - The implementation and certification process of an EMS in EDP Distribuição was started in 2008, and the first certification according to ISO 14001 Standard occurred in April 2009. After the approval of its extension for the period of 2010-2012, by the Board of Directors, the first EMS Monitoring and Extension Audit took place in April and was performed by Lloyd's. The existing certification was renewed and extended to more facilities from Abrantes, Porto and Northern Region. Now, the certification comprises 18 substations, 2 technical and administrative support facilities and 1 warehouse.



# Highlights

3<sup>rd</sup> Quarter 2010



**30 Apr: Working conditions in Sabor are a reference to the sector** - In the week dedicated to the Security in Work World's Day, the union leader Albano Ribeiro and the state secretary for Public Works, Paulo Campos, wanted to show good examples in construction sector and made a visit to Sabor. Presently, there are 727 workers in this site. The number of accidents is limited to one, showing a frequency rate of 0.65 and an incidence rate of 2.25, in contrast with the incidence rates of 82.9 in 2007 and 76.7 in 2008, in building industry in Portugal. In Sabor, the building site is provided with air conditioning and access to the internet, apart from a football field almost ready to use, a leisure area, a gaming room, medical centres and canteens. Around 30% of the workers live at less than 50 km away and 54% at less than 100 km, but many of them only go home at weekends.



# Highlights

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**May: Employees' survey on Biodiversity** - This year, EDP carried out a survey among the Group employees, in Portugal, to evaluate their knowledge and the importance of biodiversity in human life and in the company's activity. The results showed that the deepening of internal communication on this subject is important in order to contribute to the internal alignment of company culture.

**May: Investment in co-creation presented to SME** - Investment in co-creation is one of EDP's bets within Innovation area. With this aim, the Group organised, along with COTEC, a presentation event to SME. The need of "co-creating" implies to develop stronger partnership relations, than merely being related with customers and suppliers.

**May: Between May and June the Museum of Electricity hosts "The Month of Science"** - The biggest month of the year will be filled with the I Rally and the II Solar Festival, the IV Science National Show, the III Child's Party and the XIV Physics Olympiad.

**May: Birds Day in International Douro River Natural Park** - The success of PEAR project (Emergency Plan for Rupicola Birds) was the lead to the Birds Day, in the village of Vila Chã de Braciosa (Miranda do Douro). PEAR (2007-2008) had as its main goal to reverse the decline of three birds species - the Bonelli Eagle, the Egyptian Vulture and the Black Stork - in a region of great ecological sensitiveness, as it is the one of the International Douro River, and where EDP has some projects in progress. The celebration involved the whole community, and included workshops addressed to children and young people, strolls in the back of donkeys, birdwatching the species and lectures to experts in the area, promoting meetings with experts and the dialogue between science and popular knowledge.



# Highlights

## 3<sup>rd</sup> Quarter 2010



**Mai: EDP lights Cova da Moura** – During five days, under the ECO programme, EDP distributed, door to door, 5,000 energy efficient light bulbs to the residents of Cova da Moura estate, in Amadora. Each household received, for free, four bulbs and energy efficiency advice. Since the beginning of the program 450,000 energy saving lamps were already directly distributed to residents of housing estates and historic districts. Over the life of these bulbs, this number will lead to a total reduction of 161,160 MWh to national energy consumption, equivalent to the annual consumption of 60,000 Portuguese families. Thus, families will save about 18 euro million on the electricity bill and will avoid the emission of 60,000 tonnes of CO<sub>2</sub> into the atmosphere.

**3 May: EDP receives permission to build Fridão's dam** - The positive conditioned EIS was released in April 30, in the same week when EDP's Group obtained the approval to build Alvito's dam. The Hydro Development of Fridão, in Tâmega river, involves a 260 million euros investment, and the construction should begin by 2011 to start functioning during 2016. The project should generate 1,000 direct jobs and around 3,000 indirect ones.

**11 May: EDP in Brazil - EDP Institute launched the 7<sup>th</sup> edition of the Art with Energy contest** - The students belonging to the 27 schools making part of EDP Programme in Schools (1st to 5th grade or 1st to 4th series of the elementary school) may participate in the contest, which aims to stimulate students to create art focusing energy theme. Starting from the subject "Biodiversity, so many different lives!", participants, in group, will have to elaborate a newspaper where creativity through writing, drawing and painting will be valued. As supporting material students will get the book "Animal Families" from Darling Kindersley, posters related with the theme and folders to everyone. The winners will receive a full painting kit and teachers who have supervised the works will get a course in Art capability. The three best schools will be awarded with a digital photo camera. The winning works will be exhibited in Mogi das Cruzes (S. Paulo), Vitória (Espírito Santo), Peixe e Palmas (Tocantins) regions where EDP's Group acts.



# Highlights

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**11 May: Energy Bus returns to Trás-os-Montes region schools** - To discover cleaner and more efficient ways to generate and consume energy is the challenge to visitors who enter the Energy Bus. For several weeks, the bus will cover several schools in Carrazeda de Ansiães, Vila Flor, Mirandela, Murça and Alijó, municipalities under the influence of the Foz Tua future dam. Apart from Energy Bus, EDP promoted a large campaign of exchanging light bulbs in Trás-os-Montes region, having distributed around 100 thousand economizing bulbs and reviewed the tariff of 3,000 families.

**12 May: Safety at Work is a lecture theme in Tocantins (Brazil)** - Around 40 employees were present in the lecture "The protection we need", presented by Clovis Herrera, from EDP, who performs functions as technical for safety at work for 10 years. The lecture took place in Usina, Tocantins region, in the Safety and Health at Work World's Day, and it approached the story of this Day, presenting work accidents' statistics from all over the world, as well as actual examples of precarious conditions experienced by employees in their working environment, apart from reinforcing the measures to be adopted in order to avoid accidents.

**13 May: EDP in Brazil - New stage in Lean Project** - Having in mind the progress of Lean Project, EDP in Brazil launched the training of Lean Multipliers. Lean is a management methodology, whose main goals are optimizing processes, by eliminating wastes and aiming continuous improvement. The course provided group dynamic and several discussions about the subject. In S. Paulo, training had the presence of 20 employees, and 15 in Espírito Santo. Each Lean Multiplier should implement one or more improvement initiatives in his own working place.



# Highlights

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**17 May: EDP University, Executives' Development School** - The launching of the first Leadership and Change Management course module, of EDP's University Executives' Development School, took place in May 14 and had the special participation of António Mexia. The CEO talked about Energizing Leadership and Change Management to an audience of around 150 employees (2nd line Directors, Deputy Directors, Subdirectors, Assessors, Heads of Department and Coordinators). The lesson was shared with all the other employees of the company, through the live transmission in edpON (which was viewed by more than 1,700 employees).

**17 May: EDP in Brazil - "Waste" is Econnosco's new phase** - After having promoted the actions related with water, paper and energy, the 4th phase of the programme will be specially dedicated to waste, aiming to increase the recycling rate in the company. The employees received printed enclosures, post-free forms with information on the new phase, and flyers containing EDP's corporate policies were also handed out. Collectors were placed in every floor of Bandeira Tower building, in S. Paulo, to separate and recycle waste. EDP Escelsa and EDP Bandeirante already have these collectors.

**19 May: Special Social Support Fund** - Under the scope of Social Responsibility, EDP created a Special Social Support Fund (FEAS) with the aim of supporting EDP Group employees, retired workers and pensioners in a difficult social, economic or financial situation or under a severe disease not covered by their own health plan.

**19 May: Session on Biodiversity** - EDP employees were invited to participate in a session on biodiversity in EDP, in the morning of the 18th, in EDP's Sustainability Space. edpON made a live transmission of the session, where employees could raise questions via chat, which obtained answers from Cruz de Morais (member of the Board of Directors) and from Neves de Carvalho (Head of Sustainability and Environment in EDP).



# Highlights

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**20 May: EDP in Brazil - "The Twilight Collector" received the FemsA Award 2009** - Vladimir Capella's play was the winner of the FemsA Award 2009's 17th edition as best Young show; it was also awarded in the categories of illumination, secondary actor and wardrobe. The author stated that EDP's sponsorship was fundamental.

**23 May: B Day - "Jump into the Street" Campaign** - EDP promoted the mobilization campaign, inviting all citizens to participate in B Day initiative, with the purpose of increasing knowledge about biodiversity. Apart from the programme of Biodiversity International's Day in Portugal, some environment area employees were hosts, a bit across all of the country, welcoming and conducting some watching groups. Animals and common plants were observed and registered. The photos taken were inserted in the site [www.biodiversity4all.org](http://www.biodiversity4all.org) as an inventory of the country's biodiversity.

**25 May: EDP in Brazil - EDP launches electric vehicles supply in São Paulo** - Three months after being a pioneer in setting the first electric supply net in Brazil (Espírito Santo), where EDP is present with the supplier EDP Escelsa, the company now inaugurated its first net dedicated to the electric supply in the state of São Paulo, in the city of Guarulhos, EDP Bandeirante's concession area. Apart from the installation of three recharging posts, EDP will donate 15 electric bicycles to the municipality for the use of the local Guard in patrolling and maintaining security in the city's main streets.



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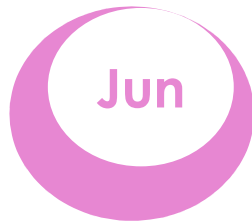
**26 May: EDP in Brazil - EDP maintains global patterns of ISO 9001** - EDP's internal auditing teams have verified the Quality Management System in EDP Bandeirante and EDP Escelsa. Apart from the certification main processes "Technical Services Data Collecting and Quality Indicators Validation" and "Energy Efficiency Programme", other support areas have also been audited, such as: Human Resources; Information & Communication Technology; Automation and Telecommunications; Supplies; Accountability; Communication and Field and Measuring Services in São Paulo, Mogi das Cruzes and Vitória locations.





# Highlights

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**Jun: EDP in Spain - EDP Renováveis celebrates the Global Wind Day in two of its wind farms** - Los Altos del Voltoya and Cerros de Radona Wind Farms, in Spain, were visited by Fundación Síndrome de Down de Madrid (FSDM) and by Universidad Nacional de Educación a Distancia engineering students. Global Wind Day is an initiative from European Union, Wind Energy Association (EWEA) and Spanish Wind Energy Association (AEE).

**Jun: EDP in Spain - "Conéctate ya" ("Get connected now") campaign under the slogan "Deja entrar el gas natural en tu hogar" ("Let natural gas get in your home")** - With the aim of gathering customers, HC Energía organised the campaign directed to homes with no gas contract, located in all population centres with access to natural gas distribution in Asturias region. The campaign consists in offering a kit containing five products made to measure, aiming to bring an answer to the potential customers who wish a simple and economic solution. The campaign offers the budget made to measure and the Gas + Electricity formula, with associated discounts.

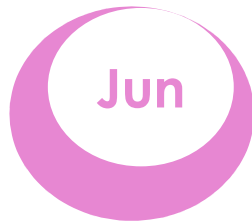
**Jun: EDP in Spain - Castejón renews Environment Management certification** - The combined cycle thermal power plant of Castejón renewed the Environment Management System AENOR certificate, obtained in 2004, through the external audit in the first half of May.

**Jun: EDP in Spain - Marking plantations** - After having planted autochthonous trees in Oviedo and Gijón municipalities, Fundación Hidrocarbónico also proceeded to marking occupied areas through illustrative monoliths. As a result of its commitment with the environment, 30,000 trees have already been planted in these two municipalities.



# Highlights

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**1 Jun: EDP and EDP Renováveis celebrated Investor's Day in the 19 and 20 May** - In the Investor's Day, EDP presented to the main analysts and investors its achievements and future challenges. There was room to presentations and a session of questions and answers. The investors' feedback was positive, and they considered themselves elucidated as to how EDP's business works. Visibility was given to the way the business works and how it relates itself with the market. The meetings took place in Cascais, with the first day being dedicated to EDP and the second to EDP Renováveis.

**1 Jun: Click Idea, winners of the 5th edition** - Bruno Miguel Barbas, Susana Margarido Morgado and José Fonseca were the great winners of Click Idea's 5th edition, an internal contest EDP organizes to award its employees' creativity. The winning ideas stood on the creation of a database of the net's distress equipment; identification of high density areas with HV/MV net incidents, in such a way to take measures leading to correct its origin; and transparency while performing voltage registration in customers' facilities who claim voltage drops.

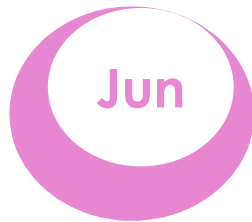
**2 Jun: Fundación Hidrocarbónico plants 20,000 trees in Oviedo under the scope of "one customer, one tree" campaign** - The programme, initiated in 2009, has already planted 20,000 autochthonous trees in Oviedo and has the collaboration of the ecological organization FAPAS (*Fondo para la Protección de Animales Selvajes*). The plantation has the aim of increasing tree mass, assuring biodiversity and producing fruits that may provide nourishment to local fauna.

**7 Jun: EDP in Brazil - Energy Efficiency Programme benefits Mogi residents** - EDP Bandeirante's Programme finished the exchange of 1,813 low efficiency light bulbs for high efficiency LED bulbs in pedestrian and cars traffic lights signalling, offering more security in public roads. Observed savings were 87.67%, in consumption as well as in peak demand, representing an economy of 415.96 MWh/year, which corresponds to 174 residential units and 51.02 kW in peaks. The total investment (non-refundable) was around R\$ 428,405,69.



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**10 Jun: EDP in Brazil - Health Plans broaden procedures** - The National Health Agency (ANS) determined a new role of procedures for minimal assisting coverage of health plans contractor since 1st January 1999. Some of the procedures are not covered yet by the Medical Plan, but the list will be revised periodically every two years and, according to ANS criteria, can be updated at any moment. With the new rule, along the year, the user may frequent until, for instance, 12 sessions with the nutritionist and 40 with the psychotherapist.

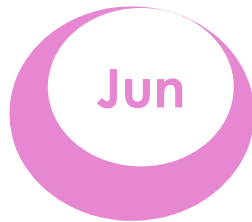
**10 Jun: EDP in Brazil - EDP promotes the 3rd Suppliers Meeting** - Around 70 suppliers were present in EDP's headquarters, in São Paulo, where they had the opportunity of getting to know several departments of the company and narrowing the partnership. The goal was to tighten the relationship between EDP and its suppliers, to disseminate sustainable practices, to share ideas and goals, apart from presenting EDP's Group needs and expectations. Subjects such as Safety at Work, Code of Ethics, Social and Environment Projects, Slave Work, EDP's Investment Plan, among others, were raised.

**14 Jun: EDP in Brazil - EDP 2020 is a theme in universities** - During the months of May and June, university students of different States had the opportunity of getting to know EDP 2020, under the scope of the Innovation and Entrepreneurship category of the national award, aiming at investing in innovation and sustainability projects oriented to the power sector. During the action, the participating institutions received stands, promoters and lectures backed by the Innovation Strategy Department to disclose the project. EDP 2020 Award has as a proposal to offer R\$ 100 thousand per year to the winner to stimulate the development of clean technology solutions to the Brazilian power sector. The Company will invest a total of R\$ 1 million along the next ten years.



# Highlights

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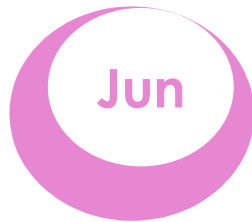
**14 Jun: EDP in Brazil - "Good Energy" joins EDP in Schools** - Since 4 years ago, the Good Energy in Community programme is a reference in what concerns electric energy supply to low income communities, assisted by the two EDP Group distributors. Experts and drama groups show to residents the importance of preserving and maintaining energy, and exchange old light bulbs for more efficient ones. In 2010, the programme started the work in March and has already assisted several communities belonging to the EDP Bandeirante concession area. By the end of May, the José Piacentini Municipal School, in Itaquaquecetuba, São Paulo, was the focus area of one more edition of Good Energy in the Community. Around 700 people, among which children and young ones, from Jardim Nápolis and Jardim do Vale, participated in the activities along the whole day of school. The educational events had the support of theatre staging, playing, recreational games and lectures, apart from services, with the purpose of regulating situations and clearing up doubts. Besides the benefit of the programme, the local community had also the profit of EDP in Schools. With more than 900 assisted students, it is the first time the two programmes work together. Other communities are also going to receive the two projects.

**15 Jun: Consumption Efficiency Promotion Plan (PPEC) - The city of Viseu installs astronomical clocks** - The Operational Area of Viseu (AOVIS), with the collaboration of the external service provider - Painhas, Silva e Vinhas -, finished the installation of 67 Astronomical Clocks, under the scope of PPEC 2009. The installed equipment will allow the control of an average of 6,901 light spots, distributed by the 20 counties assigned to this Operational Area who applied to this measure. The main beneficiaries are the municipalities of the Viseu Operational Area, and the measure aims, mainly, to reduce Public Lighting invoice, as well as to contribute to a more sustainable Environment.



# Highlights

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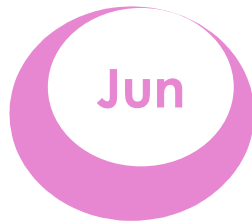
**21 Jun: edp5D home action** - In the past June 21st, edp5D launched an action in EDP shops, whose main goal was to disclose the benefits of edp5D home product near all its potential customers. In Lisbon and Porto shops, edp5D is present through a stand with promoters. In the remaining shops, the campaign is communicated through new materials of sales spot. During the campaign period, new edp5D customers received a ticket to Lusomundo cinemas.

**21 Jun: EDP in Brazil - EDP will sponsor 13 projects within EDP Solidária Programme** - For the fourth following year, EDP in Brazil, a company belonging to EDP Group, announces the social projects to be supported in the current year by EDP Solidária Programme. Thirteen projects were elected from interior cities of São Paulo, Espírito Santo, Mato Grosso do Sul and Tocantins, areas under the influence of the Group in Brazil. All the chosen proposals carried the programme's focus, oriented to local education and development. To this year's edition, EDP received the registration of 151 projects, 95 out of which were within the established criteria for the evaluation done by external committees, composed by representatives of the civil society of the four participant states. Along these four years of activity, more than R\$ 5 million were invested in the support of projects. Seventy two projects were beneficiaries, among the almost 800 registered in that period.



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**22 Jun: Relaunching of + Conciliar programme** - In June 2010, the programme was relaunched in Portugal, with the new denomination + Conciliar. New measures were announced, which allow employees to conciliate their personal and professional life. Launched in January 2008, in Portugal and Spain, it was announced in Brazil in June. This EDP Group corporate action is supported in an integrated vision model for its people, focusing in levels such as health and wellbeing, support to the family, personal life and work, and citizenship.

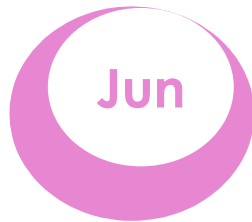
**22 Jun: EDP in Brazil - EDP participates in a Global Compact meeting** - EDP made part of the biggest corporate and sustainability meeting, where world Presidents and Ministers were present: The Global Compact Leaders Summit 2010, an event that joined around 1,500 government and big companies' leaders. Since 2007, EDP is a signatory of the Global Compact, a personal initiative of the former UN Secretary General, Kofi Annan, which challenges the corporate community to support and carry out principles in human rights, labour practices and environment areas.

**23 Jun: Microgeneration in the area of Mondego's Network and Clients Dept. (DRCM)** - In the month of May, under the scope of DRCM, 103 new microgenerations were connected. The total amount of connected microgenerators raises now to 1,062 only in DRCM's area. All the generated energy by the photovoltaic or wind microgeneration system will be introduced in the distribution network and paid to the clients with a base in the low-interest tariff. In the 21st week of 2010, 96 new microgenerators were connected, having solar energy as a source, and contributing with 324,1 kW. The total amount of microgenerators connected until that week, in the whole of EDP Distribuição, was 6,256, with 22,104.7 kW.



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**23 Jun: Open Plant in Alqueva and Ribatejo** - Integrated in the "Open Plant Day" programme, a joint initiative of Human Resources and Generation's Communication Depts, two visits took place to the Alqueva Hydropower Installation and to Ribatejo Generation Power Plant. Employees left from Lisbon and Porto, and were welcomed by the Tejo-Mondego Generation Centre Director, in the first case, and by the Maintenance responsible, in the second one. A film about the power plant was exhibited, and there was room for an explanation on the operating system of a combined cycle power plant by one of its employees, as well as a visit to the facility.

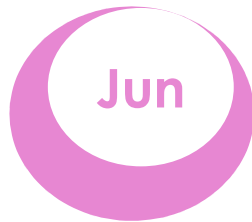
**24 Jun: EDP in Brazil- Espírito Santo: special conditions for loan on real estate** - EDP Escelsa and Caixa Económica Federal signed a cooperation agreement for the concession of loan on real estate for residence, benefiting company's employees.

**25 Jun: EDP supports employment creation in Trás-os-Montes region** - EDP will encourage employment and new companies creation in the Sabor, Picote and Bemposta hydroplants counties. The initiative Sustainable Entrepreneur Sabor 2010 EDP Award integrates a set of training and orientation services, as well as a monetary award for the best projects. The programme's execution is assigned to EEIG Glocal - European Group of Economic Interest with recognized experience in promoting entrepreneurship in the region of Trás-os-Montes. The municipalities of Alfândega da Fé, Macedo de Cavaleiros, Miranda do Douro, Mogadouro and Torre de Moncorvo are partners of this project as well, providing Entrepreneur Supporting Offices. The programme is open to all interested parties, having as sole condition that the created business has its headquarter in one of the referred five counties. This is one more way of helping to accomplish EDP's goal of turning hydropower investments positive in local economy and in population's quality of life.



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**25 Jun: EDP in Brazil - EDP will substitute more than 10 thousand light bulbs in Mogi** - EDP Bandeirante signed a contract with the Municipal Council of Mogi das Cruzes for the modernization of public lighting, within Energy Efficiency's project, thus reducing expenses and benefiting the whole society. Under the scope of Reluz programme, 10,203 light bulbs will be substituted with a total investment of R\$ 4.5 million. Modernization proceeds the Mogi das Cruzes Municipality investments in improving the city's public lighting, who is implementing, along with EDP Bandeirante, the installation of around 1.5 thousand new luminaires, allowing a monthly saving of R\$ 94 thousand.

**25 Jun: Lisbon Network and Clients Dept. (DRCL) facilitates Energy Box installation pilot** - This pilot developed by InovGrid Project's initiative, with the support of DRCL, involved also Porto, Tejo and Mondego DRC clients. It has the main goal of testing complementary technologies to be used in InovGrid Project in duly justified situations. Its implementation resulted in the constitution of teams and acknowledgement of intervenient areas responsables, as well as guidance to field teams and service orders in the system, updated with WFM/GME application (Teams Mobility Management).

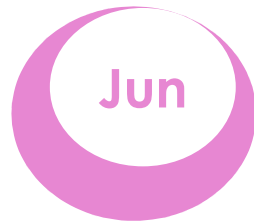
**28 Jun: EDP in Brazil - Energy Efficiency Programme benefits Santa Casa de Vitória** - EDP Escelsa, through its Energy Efficiency Programme, has concluded the air conditioning, water refrigeration and heating systems improvement in Santa Casa de Misericórdia de Vitória's Hospital, in the state of Espírito Santo. R\$ 343 thousand was the total investment, which will conduce to a reduction of 108.29 MWh/year, representing a monthly medium consumption of 45 residential units, equivalent to a saving of aproximately R\$ 49 thousand/year. Eleven refrigerators, 86 air conditioning devices and 108 electric showers were substituted by solar collectors.





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**30 Jun: Instituto Superior de Engenharia de Coimbra - Lecture on "Energy Systems Supervision and Control - Mondego's Conduction Centre"** - The lecture was pronounced by José Geria, engineer in Northern System Control Centre (DCDN). Around 90 students and teachers were present, who had the opportunity of interchanging impressions and clarifying doubts.

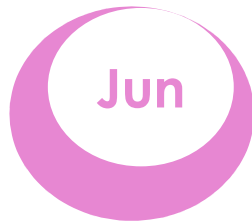
**30 Jun: EDP takes Orquestra Geração Project to Amarante** - EDP extended to Amarante the Orquestra Geração Project and, last June 26th, proceeded to the symbolic ceremony of delivering 20 instruments to the first 20 young musicians of the location, between 10 and 12 years old. This event had its origin in the signature, in 2009, of the protocol between Fundação EDP and music schools, recognized by the Ministry of Education, belonging to Fridão and Tua regions, for the implementation of the programme in the areas where EDP will build new dams. This is the first replica of the project in the region and had the close collaboration of the Cultural Centre Music School of Amarante.

**30 Jun: EDP in Brazil - Opening of EDP Circuit Teatro a Bordo** - The project opening took place in Espírito Santo and counted with workshops for recycling materials, making of toys, bags, etc. Children from municipal public schools and the rest of the resident population participated. The session was interactive and full of surprises, and themes like environment preservation and safety were brought up. The local invited was the Street Dance Group of Sport Directorate General. There was still time for a cinema session with the exhibition of fiction short films and documentaries.



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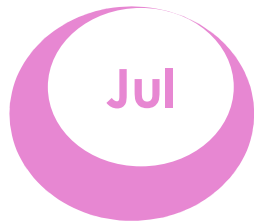
**30 Jun: EDP in Brazil - Stakeholders Engagement** - With the aim of formalizing sustainability practices in EDP Group, the Executive Committee of Brazil approved two more Corporate Policies: Stakeholders Engagement and Competition Defence. In the first, EDP commits to maintain a constant open and transparent dialogue with stakeholders, through its different communication channels. AA 1000 certification, workshops with various stakeholders in Mogi das Cruzes, São Paulo, Vitória and Palmas are examples of the policy implementation. As to Competition Defence, EDP reaffirms the company's commitment in not adopting anti-competition practices in the execution of its activity.

**30 Jun: EDP in Brazil - EDP launches the sociability with People carrying Disabilities' Manual** - Following the Diversity Valuation Policy, EDP launches a sociability manual joining hints to improve culture and relationship between people. It includes specific hints for each type of disability, in order to avoid embarrassing situations and to eliminate the fear of maintaining those relationship.



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**June and July: EDP in Brazil - employees** - 22 groups made up of employees, directors, executive managers and operatives participated in meetings and talked about issues such as benefits, development, leadership and remuneration, among others. The main strong points and opportunities for improvement were pinpointed on the basis of the discussions. The results were submitted to the EDP management at the end of July and it drafted a corporate plan of action. The matter will be monitored by HR and the employees will be informed at each stage. The HR team will circulate the results to all employees by the end of October to give them the chance to discuss the strong points and opportunities for improvement in the area in which they work.

**July: Ethics training at EDP, "We are what we do"** – 778 EDP Group supervisors participated in ethics training from November 2009 to March 2010. Around 7,000 employees then received this training from their superiors in May and June. Small groups in open, dynamic dialogue between employees and supervisors learned more about the code of ethics and ethical procedures at EDP.

**July: Sevares Cogeneration Plant – environmental certification** – The Sevares Cogeneration Plant received ISO 14 001:2004 certification for its environmental management system.

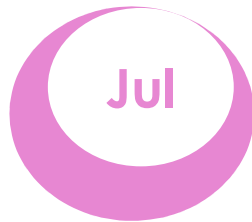
**July: Sidergás Cogeneration Plant – EMAS- registration** – The HC Energia plant was registered with the EMAS.

**1 July: EDP Produção – Ribatejo Combined Cycle Power Station** - Agência Portuguesa do Ambiente (Portuguese Environment Agency - APA) confirmed the ongoing registration of the Ribatejo power station in the EMAS, after it was obtained in 2009.



# Highlights

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**1 July: EDP Gás - Sines Terminal** - EDP Gás, the EDP Group company for the natural gas sector, diversified its sources of supply, and used the Sines Terminal for the first time to receive a ship with 900 GWh (76 million m<sup>3</sup>) LNG (liquefied natural gas), bought on the spot market from one of the main international suppliers. This was part of the EDP Group's commitment to the Portuguese gas market and joined the work that the Group has been doing throughout its chain of value in the Iberian Peninsula. This purchase for the sale of gas on the Portuguese liberalised market has enabled EDP Gás to reinforce its position as a player of reference in an increasingly competitive market, where it already has a share of around 30% in the large consumer market.

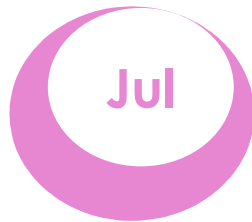
**7 July: EDP Distribuição – Rural electrification and environmental renewal-** Associação de Beneficiários da Lezíria de Vila Franca de Xira asked for support from EDP Distribuição to submit an application for rural electrification in its area in order to improve its electricity infrastructures, most of which are located in the protected area of the Tagus Estuary Nature Reserve. It involves an investment of around €2m.

**8 July: Fundação EDP - EDP Solidária 2010** – Fundação EDP received 445 applications in the seventh EDP Solidária Programme. The 19 projects sponsored were announced at a public ceremony at Museu da Electricidade on 8 July. Their aim is to directly benefit 176,630 people (disadvantaged children and young and elderly people and people with special needs) in Soure, Lisbon, Grândola, Coimbra; Ferreira do Zêzere, Faro, Braga, Santa Maria da Feira, Évora and Santarém.



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**9 July: EDP Inovação – Innovation Week** – The aim of this initiative is to strengthen communication and facilitate new media for more and better collaboration and knowledge management at the companies. EDP Inovação therefore invites several companies to spend a week with innovation. This initiative began with EDP Comercial and in July it was EDP Valor's turn. The idea is to create new and better conditions for stepping up the culture of innovation, which provides a powerful boost for corporate development.

**16 July: EDP Distribuição – Birdlife Project** – As part of one of the projects in the environmental performance plan (PPDA 2009-2011 of EDP Distribuição), the Évora operational area collaborated in a ringing campaign to install radio tracking devices on storks in their nests.

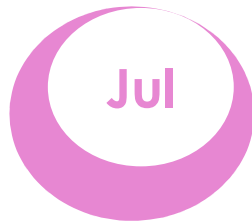
**16 July: Fundação EDP – Allocation of study grants** – The partnership between Fundação EDP and Fundação Ricardo Espírito Santo and Silva was revised and they agreed to maintain and reinforce this in order to enable not only our employees' family members but also, and especially, unemployed people wishing to acquire new skills and open up job opportunities to attend vocational training courses at the FRESS.

**22 July: EDP and Sonangol – combined cycle power station** - EDP and Sonangol signed a financial consultancy agreement with Banco Privado Atlântico and Millennium BCP for the construction of the first combined cycle power station in Soyo, Angola. This 400 MW project is the result of a partnership between EDP and Sonangol set up in July 2009, when they set up the holding company EIH, 30% of which is owned by EDP, 30% by Sonangol, 30% by Banco Privado Atlântico and 10% by FiniCapital.



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**27 July: EDP Distribuição – black vulture** – The Mondego Grid and Customer Division cooperated with Quercus (Associação Nacional de Conservação da Natureza – National Association for Nature Conservation) in providing a nesting platform in the operation to rescue two black vulture chicks. The black vulture is a priority conservation species in Europe and has been extinct as a nester for 37 years.

**29 July: EDP in Spain - HC Distribución – electricity transmission** - Hidrocantábrico Distribución Eléctrica, S.A.U. (HC Distribución), an EDP Group subsidiary for electricity distribution in Spain, signed an agreement for the sale of its electricity transmission assets to REE for 58 million euros. This operation will enable EDP to achieve a capital gain of around 28 million euros (before tax).



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**Aug: Lares Combined Cycle Power Station – environmental certification** - ISO 14 001:2004 certification was obtained for the Lares power station's environmental management system.

**Aug: EDP in Brazil – ethics training** – An e-learning platform "About Ethics. Do your Training" was set up to encourage ethical practices and credibility and step up EDP's behaviour as a corporate citizen. The ethics training icon on the intranet is available to all employees. The aim of the training is to strengthen initiatives in place at EDP in Brazil since 2006 and promote alignment of local initiatives with those in the other geographical locations.

**2 Aug: EDP, awareness in energy efficiency** – From 4 to 15 August, EDP had a van at the finish of at each stage of the Volta a Portugal em Bicicleta bike tour and at the entertainment fair, where people were able to take part in games devoted to raising awareness of more efficient energy use. Switching off appliances on stand by or identifying the most frequent mistakes people make in their daily lives were some of the activities to make people aware of the need to save energy. During the event EDP exchanged 50,000 light bulbs and handed out reusable bags.

**3 Aug: Labeltec – quality, environment and safety certification** – As of 25 June, LABELTEC's integrated quality, environment and safety system (SQAS) has had ISO9001, ISO14001 and ISO1800 certification. The environmental and safety certifications reflect LABELTEC's identification and alignment with EDP Group's culture with regard to the environment and occupational health and safety.



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**9 Aug: EDP distribuição - Mobi.E project** - The Lisbon Commercial Assistance and Operational Area departments of the Lisbon Grid and Customer Division cooperated in connecting the first charging station for electric vehicles in the Mobi.E project. This station was the first of the 1,300 planned as part of the project nationwide. The project's aim is to promote electric mobility and integration in coordination with the InovGrid project for power distributed in the grids, both strategic processes for EDP Distribuição.

**9 Aug: EDP in Brazil - EDP starts campaign against commercial losses** - EDP Escelsa began an advertising campaign to fight commercial losses in distribution. The three-month campaign will be aired on the main radio and television stations in the state of Espírito Santo and is intended to combat the main losses, such as illegal connections, faults or fraud in electricity meters and unnecessary use of lighting. At EDP Bandeirante the commercial loss campaign went out on the internet, in the August bills sent to customers and in posters in the shops.

**10 Aug: EDP Produção – increase in power in Salomonde** - EDP issued a call for tenders for the supply of equipment for the new hydroelectric power station to be set up at the Salomonde Dam, Vieira do Minho. The increase in power at Salomonde, which will add 207 MW to its current 42 MW, is expected to go online in 2015. The total investment of around 200 million euros will result in better management of plants in the Cávado-Rabadão system, including considerable use of the flows that would normally be discharged in flood seasons.





# Highlights

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**17 Aug: EDP in Brazil – Ombudsman's Office: a relationship of trust with customers** - The Ombudsman's Office is the largest, most guaranteed service that a company can have to strengthen relations with its customers and suppliers. At EDP Bandeirante (since 1998) and EDP Escelsa (since 2009), this service, which is provided by qualified professionals, is even more visible after opening a direct customer communication channel, so that it can handle requests as quickly and effectively as possible. On receiving requests by e-mail, telephone or fax, the Ombudsman's Office refers complaints to the sectors responsible, requests solutions and gets back to customers within an established time limit.

**23 Aug: EDP in Brazil – combating slave labour**– In 2009, EDP joined the National Pact for the Eradication of Slave Labour in Brazil. Its mission is to implement tools to prevent Brazilian society and the business sector from selling products from suppliers that used slave labour. In this context, EDP gave training to suppliers in São Paulo and Espírito Santo on the subject of slave labour. EDP has more than 2,000 registered suppliers in the area and monitors their activities with a tool from the NGO Repórter Brasil, which outs companies using slave labour. As a result, EDP committed to terminating its contract with any supplier on the list. All actions are in line with EDP's corporate policy "against child and slave labour".

**24 Aug: EDP in Brazil - EDP starts Smile Programme** – With a view to customer satisfaction, EDP started its Smile Programme aimed at empowering and developing customer care staff at the EDP Bandeirante and EDP Escelsa stores thereby making the service faster and more friendly. This programme is linked to + Cliente, one of the 12 Projectos do Vencer. It will also set up a competition between stores with a prize for the best agency and customer service staff, in order to motivate employees. The new EDP customer service staff profile will raise the standard of performance of each employee involved in customer service by developing individual skills and providing them with self-discipline aimed at constant improvement.



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**End Aug: EDP in Brazil - Instituto EDP and EDP Renováveis – dialogue with the community** - Instituto EDP and EDP Renováveis were present at an extraordinary meeting of the Community Council for Public Safety (Consepro), an organisation of representatives of local police forces, businesspeople and the South Zone sub-prefecture, to deal with the problems of lack of safety and security experienced by the local community living around the Tramandaí Wind Farm.



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**Sept: Turma do Bem - OSCIP - Organização da Sociedade Civil de Interesse Público - social innovation** - The Dentists for Good / Brazil was implemented in Portugal. It is sponsored by Fundação EDP and involves volunteer work by dentists who provide free treatment to low-income children and young people aged 11 to 17. Patients are triaged from state lower secondary school students and at associations and institutions all over the country.

**1 Sept: EDP in Brazil starts University Challenge** – In the second half of August, the EDP Brand and Communication team and the consultant PremiValor went to universities in São Paulo, Espírito Santo and Tocantins, where the EDP Group operates, to present the University Challenge 2010 to the students. The competition, which is on the subject "EDP and energy efficiency - a future side by side", is for the best work in the areas of strategy and marketing submitted by students of communication, management or economics. It not only stimulates young people's creativity but also allows students to do projects as close as possible to the real business world.

**2 Sept: EDP in Brazil – Knowledge Management Programme** – This programme sets up mechanisms for sharing information, where senior specialists, coaches, pass their knowledge on to other employees in the organisation - coachees. It consists of a number of initiatives, and in this first stage, technical coaching, 13 coaches will train 13 coachees. It will be implemented at EDP Produção as a pilot project and is expected to reach other Group units next year. In September the pairs had to build a plan of action to be validated at a workshop at the end of the month. The coachees then had a year to put the plan into practice and achieve the results set, with the help of their coach. Every two months the pairs participate in follow-up meetings with a representative of the Human Capital Department, the programme's sponsor and the area manager.



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**4 Sept: edpP5D – “We all win” campaign** – A new edp5D campaign entitled “We all win” began in partnership with the Continente and Modelo supermarkets, in which customers can exchange an incandescent light bulb free of charge for two power-saving bulbs. There will be 850,000 compact fluorescent bulbs at more than 130 Continente and Modelo stores all over the country and at all EDP stores.

**7 Sept: EDP Soluciones Comerciales Españã - project to Integrate commercial support services in Spain** - Implementation began of a project to merge two companies, HC Soluciones Comerciales and Naturgas Energía Servicios. This phase should be completed in 2011.

**7 and 8 Sept: Kakuma Project - EDP and United Nations High Commissioner for Refugees (UNHCR)** – António Guterres (UN High Commissioner for Refugees) and António Mexia (Chairman of the Executive Board of Directors of EDP) visited the Campo Kakuma pilot projects (10) in Kenya that EDP is undertaking in partnership with the High Commissioner. The purpose of the visit was to see the renewable energy and social entrepreneurship projects that EDP had been implementing in Kakuma for a year (in partnership with the UNHCR). The first results were presented and included the installation of solar panels for public lighting in some areas of the camp and institutions such as hospitals and schools, distribution of solar lamps to pupils so that they could study at home and reforestation and social entrepreneurship campaigns. Mr Guterres said that it was a good example that could be emulated in other camps.



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**14 Sept: EDP in Brazil - Instituto EDP and EDP Renováveis-** Instituto EDP and EDP Renováveis signed an agreement to bring information, safety, culture and education to the community around the Tramandaí Wind Farm in Rio Grande do Sul, and it should be in place by the end of this year. For Ana Maria Schneider from Instituto EDP and Patrícia de Oliveira Ramos, an environmental engineer from EDP Renováveis, the initial idea is to bring information on safety, so that people understand what the site is and who EDP is and to build a relationship of trust with people.

**15 Sept: EDP - Portal Geração EDP** – The new EDP portal for children and young people is at [www.geracaoedp.edp.pt](http://www.geracaoedp.edp.pt). its main purpose is to raise the awareness of new generations of the issue of energy efficiency and environmental problems. Portal Geração EDP consists of three 'worlds': A Tua Energia (Your Energy), for children aged 6 to 10, offers them dynamic, interactive contact with energy efficiency issues); O Ambiente é de Todos (The Environment Belongs to Everyone) is for raising awareness and promoting environmentally responsible behaviour of children in lower secondary education and the rest of the school community) and Twist is for upper secondary students and brings energy efficiency to their school routines).

**17 Sept: Waynergy - EDP / Richard Branson Innovation Prize 2010** – The Waynergy Project won the second edition of the EDP / Richard Branson Innovation Prize, a joint initiative of VISÃO, EXAME and EDP. Waynergy offers a sustainable flooring that uses a combination of innovative systems taking advantage of alternative, renewable energy sources to produce electricity indoors and outdoors. The prize was introduced in 2008 and is for undergraduates and master's students in any area. It is designed to encourage students to submit projects in the areas of innovation, entrepreneurship and the environment.



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**19 a 21 Sept: Fundação EDP - Expo-Shanghai campaign to promote wine and olive oil from the dam region** - Fundação EDP sponsored this regional promotion initiative after signing a cooperation agreement with municipalities, producers and wine and olive growers' associations from the Tua region. This agreement is part of the sustainable regional development policy that the EDP Group is implementing in the regions where it has plans for new dams and is designed to help increase the socioeconomic development in the region by contributing to the international promotion of these local products. This campaign included participation in the Cheers, 2010 Shanghai World EXPO International Wine Exposition, at the Theme pavilion at EXPO Shanghai. A total of 30 brands of wine and olive oil were on show representing a number of producers.

**22 Sept: EDP in Brazil - European Green Mobility Tour** - EDP sponsored the tour, which travelled to Berlin, Nuremberg, Munich, Freiberg and Stuttgart, to demonstrate innovative solutions in sustainable mobility and urban transports used in cities and the main German companies. António Iaporta, Director of Strategy and Innovation at EDP in Brazil, participated in the tour and said, "In addition to getting to know German experience, we hope to bring complementarity to EDP projects and, help in raising the authorities' awareness of the inevitable use of renewable sources in the Brazilian electricity sector. Personally, I also see the opportunity as training in innovation strategy, a department that I took over recently."

**23 Sept: EDP in Brazil - Mogi supply grid** -The municipality of Mogi das Cruzes received four recharging stations and a donation of 15 electric bicycles for the exclusive use of the municipal police. EDP thereby enlarged its dedicated grid for charging electric vehicles in Brazil to 20 stations, 10 in the state of São Paulo and 10 in Espírito Santo. EDP has donated 90 electric bikes to ES cities, Guarulhos, SJG and Mogi since January.



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**23 Sept: EDP in Brazil – Econosco** – After the phases for water, paper, electricity, waste and fuel, the sixth phase of Econosco began, this time on the subject of emissions.

**24 Sept: António Mexia – Annual meeting of the Clinton Foundation** – At the annual meeting of the Clinton Foundation, which was attended by António Guterres (UN High Commissioner for Refugees), and 15 chairpersons of major donators, such as António Mexia (Chairman of the Executive Board of Directors of EDP), Mr Mexia announced during a press conference that EDP wanted to invite all its customers in Portugal, Spain and Brazil to participate voluntarily in a campaign to raise funds to help refugee camps. "We want to multiply this effect through our partners and customers. We are going to lay down a challenge so that we can get more funds for work at refugee camps, with relatively symbolic sums of around four euros a year or 30 cents a month."

**24 Sept: EDP in Brazil- climate survey** – More than 80% of the employees participated and said that they were pleased with the area in which they worked and with the company, that they were more motivated and wanted to work for EDP for more years.

**27 Sept: EDP in Brazil- In-house Occupational Accident Prevention Week** – The week was held from 17 to 24 September in seven EDP locations in Brazil: Guarulhos, Guaratinguetá, Taubaté, São José dos Campo, Caraguatatuba, Mogi das Cruzes and São Paulo. This year's theme was "Safe Behaviour and Defensive Driving – Value Life, Don't Run Down Safety". At the opening session in São Paulo, António Pita de Abreu, Executive Chairman of EDP in Brazil, stressed the importance of the week. "Safety is more important value in our lives. It is our obligation to be as careful as possible." At the closing session in Mogi das Cruzes, Miguel Setas, Vice-President of Distribution of EDP in Brazil, pointed out the importance of respect for life. "This week represent the celebration of safety at work, which is our main value in life. Safety is a matter than concerns us every day, inside and outside EDP".



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**27 Sept: EDP in Brazil – “Good Solar Energy” energy efficiency project** - The project was officially opened in Pindamonhangaba in partnership with Companhia de Desenvolvimento Habitacional Urbano (CHDU) from the state of São Paulo. EDP Bandeirante will be investing around R\$ 4.6 million to benefit around 800 houses belonging to low-income families. It consists of replacing incandescent light bulbs by compact fluorescent bulbs, awareness campaigns on the rational, safe use of electricity and the installation of solar water heating systems to replace electric showers. In addition to solar heating, the project provides for the installation of showers equipped with a power control device, which helps save water and eliminates auxiliary heating in tanks, thereby further increasing the benefits of the project. On signing this agreement, EDP Bandeirante reached a total of 2,478 consumer units in the CDHU, benefiting from the solar heating system. A similar project is under way for 1,680 homes in Mogi das Cruzes.

**28 Sept: EDP Distribuição - Technological Portugal Exhibition** - EDP Distribuição was at the exhibition with its InovGrid project. It displayed an energy box to demonstrate the value-added services that the project offers customers. This service allows users to go online and find out about energy consumption on their premises and CO<sub>2</sub> emissions generated as a direct result.

**29 Sept: EDP - American Productivity and Quality Center (APQC)**- EDP became a member of the APQC so that all Group employees have access to a large database of benchmarking reports and best corporate practices, meters, tools and other contents from different functional areas. Each employee first has to register on the APQC website.





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## Notes:

- ✓The figures reported have not been audited;
- ✓The figures reported exclude information for the Trillo nuclear power station;
- ✓In this report the following numerical notation has been used: - Decimal separator - comma; - Thousands separator - point.

## Glossary:

<http://www.edp.pt/pt/Pages/Glossario.aspx>

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